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|--|---|----------------------------------|
|  <b>HYUNDAI</b>   NEW THINKING.<br>NEW POSSIBILITIES. | GROUP<br><b>CAMPAIGN</b>  | NUMBER<br><b>16-01-032</b>       |
|  | DATE<br><b>AUGUST 2016</b>  | MODEL(S)<br><b>SANTA FE (NC)</b> |
| <b>Technical Service Bulletin</b>  |   |                                  |
| <b>SUBJECT:</b>  | TCU UPDATE – SHIFT HESITATION AND SHOCK IMPROVEMENT<br>(SERVICE CAMPAIGN TJJ) |                                  |



**HYUNDAI**  
Global Diagnostic System
 ECU Update

**★ IMPORTANT**

**\*\*\* Dealer Stock and Retail Vehicles \*\*\***

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

**Description:**

This bulletin provides information related to the TCU software update for certain 2017 Santa Fe vehicles that may experience a transmission hesitation or shift shock when accelerating at slow speeds.

**Applicable Vehicles:** Certain 2017 Santa Fe (NC) with 3.3L engine

**GDS Information:** System Selection: **A/T**

| Event # | Description                                       |
|---------|---|
| 408*    | NC 3.3 GDI SHIFT HESITATION AND SHOCK IMPROVEMENT |

(\*or use a later available event as listed in the GDS ECU Update screen if one is available.)

**Warranty Information:**

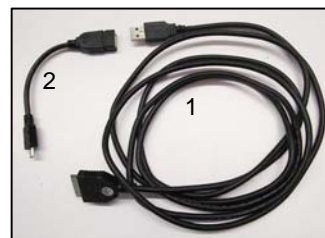
| Model         | Op Code  | Operation   | Op Time |
|---------------|----------|-------------|---------|
| Santa Fe (NC) | 60C061R1 | TCU UPGRADE | 0.3 M/H |

**NOTE:** Submit claims on Campaign Claim Entry Screen

**NOTICE**

Connect two USB cables between the VCI and GDS Tablet (provided with the GDS kit).

1. #G1XDDCA002 – Cable, 30P to USB
2. #G1XDDCA005 – Cable, USB OTG 5P



**NOTICE**

**You must initially perform GDS TCU Update in Auto Mode.**

- If the TCU Update starts but then fails in Auto Mode, perform the update in Manual Mode to recover.
- Refer to the General Instructions found in TSB: 15-GI-001 (GDS Mobile) and 15-GI-002 (PC GDS).

**TCU ROM ID Table:**

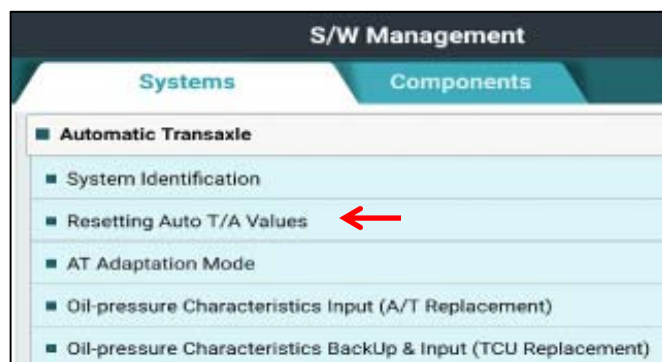
| Model                 | TCM P/N                    | CAL ID  |                 |
|-----------------------|----------------------------|---|-----------------|
|                       |                            | OLD   | NEW             |
| 2017 Santa Fe<br>(NC) | 39110-3CDP0<br>39100-3CDP0 | TNC0G33N*****L0<br>TNC0G33N*****L1<br>TNC0G33N*****L2 | TNC0G33N*****L3 |

**Manual Mode Password Information Table:**

| Menu                      | Password |
|---------------------------|----------|
| NC 3.3GDI 39100/110-3CDP0 | 1030     |

**Service Procedure:**

1. Check for Diagnostic Trouble Codes in the **ABS/ESC** and **BCM** menus and erase any DTC.
2. Erase the DTC in the BlueLink system according to TSB 12-BE-005-2.
3. Reset the automatic transmission adaptive values using GDS, **S/W Management** menu and **Resetting Auto T/A Values**. Follow the prompts on the GDS.



4. Relearn the adaptive values using GDS, **S/W Management** menu and **AT Adaptation Mode**. Follow the prompts on the GDS.

