

<b>Technical Service Bulletin Number</b>
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TSB150200
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## Technical Service Bulletin

### Subject

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Proper Troubleshooting of Fault Code 2725

### Warranty Statement

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The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions. Information Only - OEM Related Matter Not Covered By Cummins® - Contact Appropriate OEM Dealer or OEM Representative For Additional Information

### Contents

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#### Product Affected

- ISX12 G CM2180 EJ
- ISL G CM2180
- ISB5.9 G CM2180

#### Issue

Cummins® fuel system components have been returned for analysis after having been removed and replaced during troubleshooting of Fault Code 2725. Analysis has determined that the Cummins® components did **not** malfunction.

Fault Code 2725 is used to diagnose low fuel pressure supplied to the engine, **not** a malfunctioning Cummins® fuel supply component.

A low fuel pressure supply condition can be caused by low fuel levels or malfunctioning original equipment manufacturer (OEM) fuel system supply components. Fault Code 2725 can become

temporarily active under high flow conditions such as a stall test or rated power conditions.

## Verification

Verify Fault Code 2725 is present.

## Resolution

- Follow published troubleshooting for Fault Code 2725.
- If published troubleshooting has been exhausted, contact the fuel system supply components provider. See customer service contact numbers below.

Fuel system provider customer service contact numbers:

- Agility® Fuel Systems +1-949-267-7745
- Trilogy Arctic Fox® Inline Compressed Natural Gas (CNG) fuel heater +1-330-915-2303 extension 109
- Quantum Technologies + 1-800-816-8691
- Chart Industries + 1-888-877-3093

**NOTE: Contact info subject to change. This is not a complete list of fuel system providers.**

## Publications Affected

Fault Code 2725 troubleshooting tree has been revised. See the corresponding Fault Code Troubleshooting Manual. Reference Section TF.

## Document History

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Date	Details
2015-12-21	Module Created

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**Last Modified: 04-Feb-2016**

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