

**HYUNDAI**NEW THINKING.  
NEW POSSIBILITIES.**Technical Service Bulletin**

<b>GROUP</b> <b>ELECTRICAL</b>	<b>NUMBER</b> <b>16-BE-003</b>
<b>DATE</b> <b>MAY 2016</b>	<b>MODEL</b> <b>Azera, Genesis, Sonata, Tucson, Veloster, Elantra GT, Santa Fe, Santa Fe Sport, Elantra</b>

**SUBJECT:****RE-ACTIVATION OF BLUE LINK DEVICES**

***This bulletin supersedes TSB 14-BE-008-1 and adds additional applicable vehicles equipped with AVN 4.0 and Display Audio.***

**Description:** This bulletin describes steps to activate applicable vehicles with navigation or display audio radios that have been de-activated for the following reasons:

- A customer who initially waives Blue Link enrollment, and then decides to enroll after purchase of vehicle.
- A customer who allows all packages of their Blue Link subscription to expire and then wishes to re-subscribe to Blue Link.
- A customer who did not enroll in Blue Link within the first 30 days of ownership (at which time the device becomes inactive), but then decides to enroll.
- A subsequent owner who wishes to enroll in Blue Link.

If Blue Link is deactivated, the Verizon account will be suspended. A manual “service activation” process from within the vehicle will have to be performed. Please follow the steps within this bulletin.

**NOTICE**

- Only the areas with at least 3G Data Coverage will allow Service Activation.
- May require several attempts depending on 3G Data Coverage.

**Applicable Vehicles:**

	<b>Model Year</b>	<b>AVN Prem 2.0</b>	<b>AVN 4.5</b>	<b>AVN 4.0</b>	<b>Display Audio</b>
<b>Azera</b>	2015		X		
<b>Genesis</b>	2015, 2016	X	X		
<b>Sonata</b>	2016			X	X
<b>Tucson</b>	2016			X	
<b>Veloster</b>	2016			X	
<b>Elantra GT</b>	2016			X	
<b>Santa Fe, Santa Fe Sport</b>	2017			X	X
<b>Elantra</b>	2017			X	X

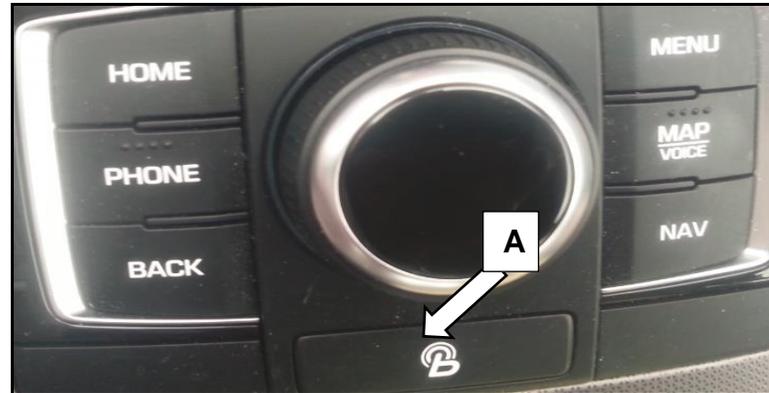
**Warranty Information:**

Normal warranty applies.

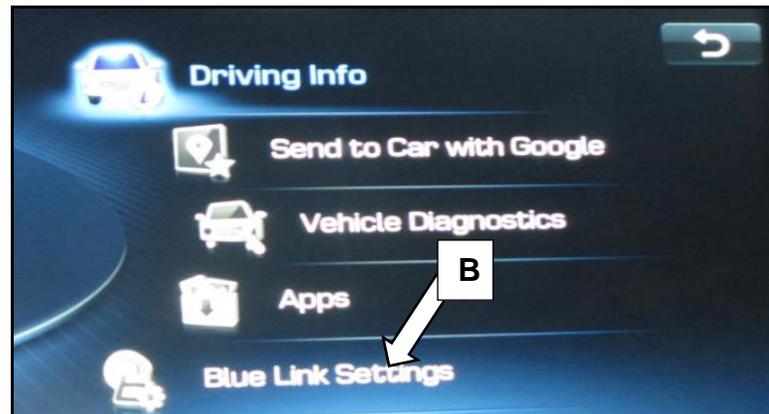
**Blue Link Activation Steps (Jog Dial System)**

1. Turn vehicle and the radio system ON.

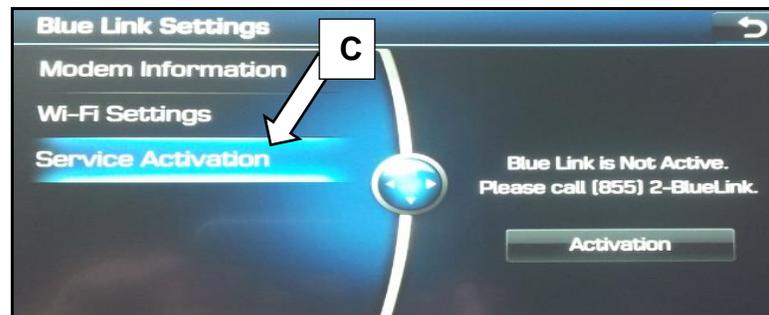
Press the Blue Link (A) button shown on the image to the right.



2. Press the Blue Link Settings (B) selection to enter the setting screen.



3. Press the Service Activation (C) icon on the screen.



4. Press the Activation (D) icon on the screen.

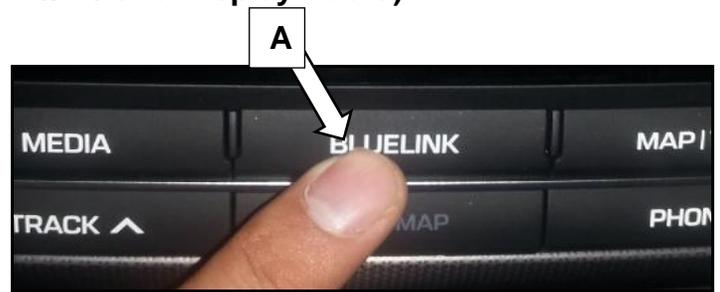
**Confirmation of Blue Link Activation**

5. Press the Blue Link button in the vehicle (ensure power is on). Blue Link will provide a voice response menu structure (outlined in the owner's manual) after the service activation is completed.

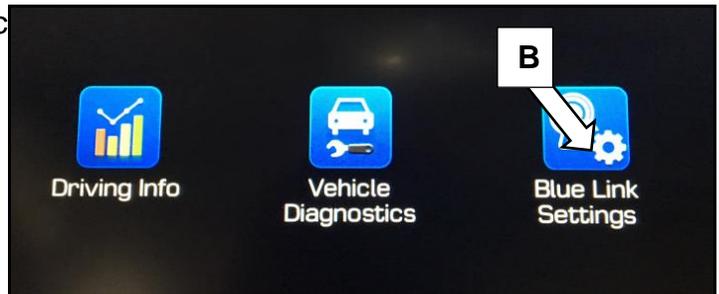
**Blue Link Activation Steps (AVN 4.0/4.5 and Display Audio)**

1. Turn vehicle and the radio system ON.

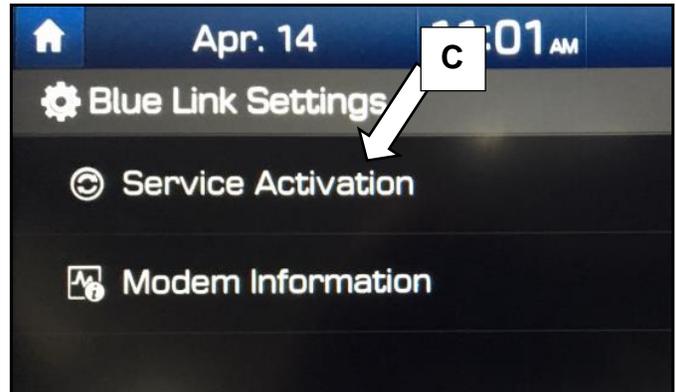
Press the Blue Link (A) button shown on the image to the right.



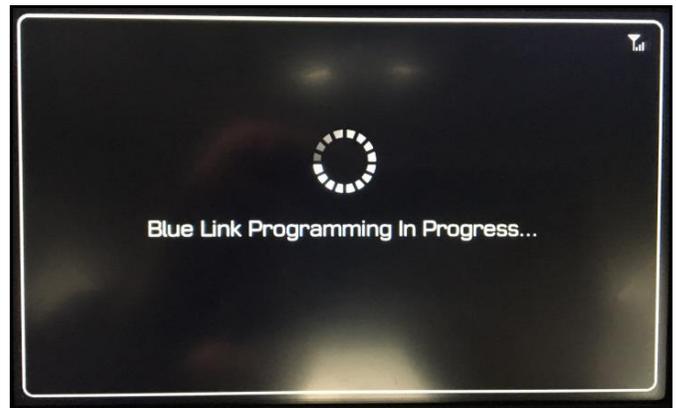
2. Press the Blue Link Settings (B) icon to enter the setting screen.



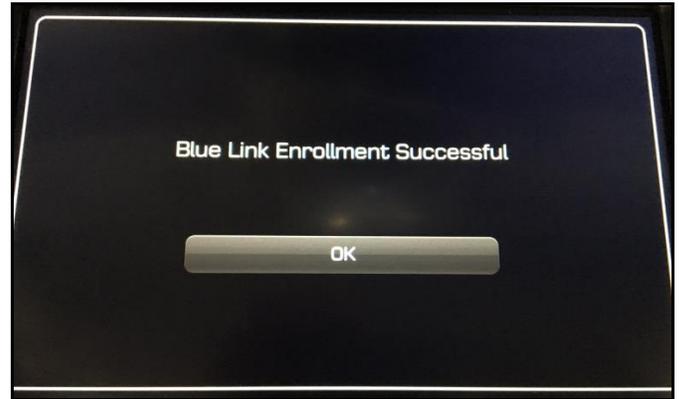
3. Press the Service Activation (C) icon on the screen.



4. During Service Activation, the following will be displayed on the screen.



5. Upon successful completion of Service Activation, the following message will be displayed.



#### **Confirmation of Blue Link Activation**

6. Press the Blue Link button in the vehicle (ensure power is on). Blue Link will provide a voice response menu structure (outlined in the owner's manual) after the service activation is completed.