Mack Trucks Greensboro, NC USA

Field Service Bulletin Trucks



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Exhaust Heat Shield, Installation CHU, CXU

FSB 252-033, Exhaust Heat Shield, Installation

(May 2016)

MACK CHU and CXU models equipped with sleeper cab and without side air deflectors, built between May 5, 2014 and May 16, 2016, did not come with lower exhaust elbow shields. If these vehicles have or are later equipped with rear PTO, the operator may be exposed to high temperature exhaust components. Customers have raised concerns about having a heat shield on previous model units. There is concern that the operator may accidently contact the exhaust when working behind the cab

Parts

- 21363335 Heat Shield, Exhaust Pipe, Elbow
- 21363337 Heat Shield, Exhaust Pipe, Elbow
- 20976683 Heat Shield Bright, Exhaust Pipe, Elbow
- 21077031 Heat Shield Bright, Exhaust Pipe, Elbow
- 21184636 Heat Shield Attaching Clamp

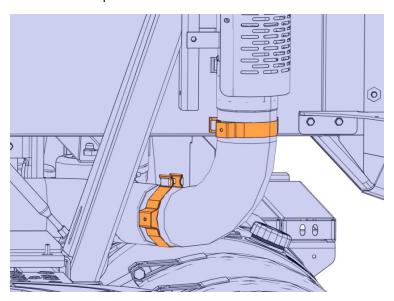
PV729-FSB252-033 USA76131

Procedure

You must read and understand the precautions and guidelines in Service Information, Function Group 20, "Engine Safety Practices" before performing this procedure. If you are not properly trained and certified in this procedure, ask your supervisor for training before you perform it.

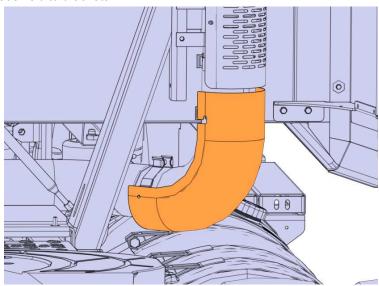
- 1 Secure the vehicle for service by parking it on a flat level surface, applying the parking brake, chocking the rear wheels, and placing the transmission in neutral or park.
- 2 Loosely install brackets on exhaust pipe. Use heat shield to position brackets.

Note: Slotted holes at the top.



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3 Secure heat shield to brackets.



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- 4 Tighten mounting bracket bolts to 40 \pm 5 Nm (30 \pm 4 lb-ft).
- 5 Secure heat shield bolts.
- 6 Tighten heat shield bolts to 24 Nm (18 lb-ft).
- 7 Remove the wheel chocks.

Reimbursement

This repair may be eligible for reimbursement if a product failure was experienced within time and mileage limits of the applicable Warranty coverage. Reimbursement is obtained via the normal claim handling process.	Reimbursement UCHP
Claim Type (used only when uploading from the Dealer Bus. Sys.)	01
Labor Code	
Primary Labor Code	2529-02-09-01 — 0.3 hrs
Causal Part	20976683

Mack Trucks Inc. reserves the right to make any changes in design or to make additions to or upon its products without incurring any obligations to install the same on vehicles previously built.