



Date	Group	No.	Release	Page
2.13	392	003	01	1(2)

Radio Replacement
CHU, CXU, GU, TD

FSB 392-003, Radio Replacement

(February 2013)

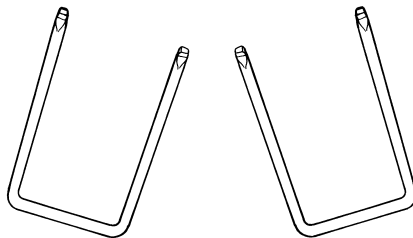
Some Mack models built between June 28, 2010 to February 10, 2012, may experience a lock up or freeze issue with the radio. Typically this issue seems resolved by removal of battery power to the radio. This action temporarily resets the radio, but does not correct the issue. This is due to a hardware issue inside the radio. Replace radio with the newest hardware available.

Follow the procedure below for radio replacement:

You must read and understand the precautions and guidelines in Service Information, Function Group 30, "General Safety Practices, Electrical and Electronics" before performing this procedure. If you are not properly trained and certified in this procedure, ask your supervisor for training before you perform it.

Repair

- 1 Secure the vehicle for service by parking it on a flat level surface, applying the parking brake, chocking the rear wheels, and placing the transmission in neutral.
- 2 Disconnect all cables from the negative (ground) battery terminal to prevent personal injury from electrical shock and prevent damage to electrical components.
- 3 Using the two radio removal tools, remove the radio from the dash.



W3000702

- 4 Disconnect the radio antenna and the connectors from the back of the radio.
- 5 Connect the connectors and radio antenna to the back of the replacement radio.
- 6 Install the radio into the dash.
- 7 Connect the previously removed cables to negative (ground) battery terminals. Tighten to $20 \pm 2\text{Nm}$ ($15 \pm 1.5\text{ ft lb}$). Turn the ignition to the "On" position.
- 8 Program the complete software package, using MID 206 radio programming.
Note: Follow the on screen prompts in Premium Tech Tool until the programming is complete.
- 9 Check for proper radio operation and that all functions and features work correctly.

Reimbursement

This repair may be eligible for reimbursement if a product failure was experienced within time and mileage limits of the applicable Warranty coverage. Reimbursement is obtained via the normal claim handling process.	
Claim Type (used only when uploading from the Dealer Bus. Sys.)	01
Labor Code	
Primary Labor Code	7524B-01-80 0.9 hrs.
Causal Part	21461300
Causal Part	21458719
Causal Part	21458724
Causal Part	21458727

Mack Trucks, Inc. engages in a comprehensive program of testing and evaluating to provide the best possible product. Mack Trucks, Inc. however, is not committed to, or liable for updating existing vehicles.