



## Service Information System

Previous Screen

Welcome: lanets

Product: NO EQUIPMENT SELECTED  
Model: NO EQUIPMENT SELECTED  
Configuration: NO EQUIPMENT SELECTED

### Service Letter

#### PRODUCT SUPPORT PROGRAM FOR UPDATING THE CALIBRATION FILE FOR THE ENGINE ELECTRONIC CONTROL MODULE (ECM) ON CERTAIN CT660 ON HIGHWAY TRUCKS EQUIPPED WITH A CT13 ENGINE

Media Number -TEBE5307-00

Publication Date -2016/10/07

Date Updated -2016/10/07

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TEBE5307-00



## SERVICE LETTER

07Oct2016

U-532

*Before/After*

PRODUCT SUPPORT PROGRAM FOR UPDATING THE CALIBRATION FILE FOR THE ENGINE ELECTRONIC CONTROL MODULE (ECM) ON CERTAIN CT660 **ON HIGHWAY TRUCKS** EQUIPPED WITH A CT13 ENGINE

1901 1920 7000

PS45251

NOTE:

Caterpillar's obligations under this Service Letter are subject to, and shall not apply in contravention of, the laws, rules, regulations, directives, ordinances, orders, or statutes of the

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United States, or of any other applicable jurisdiction, without recourse or liability with respect to Caterpillar.

**NOTE:**

This Program must be administered either before or after failure. In either case the decision whether to apply the Program is made by the dealer. When reporting the repair, use "PS45251" as the Part Number and "7755" as the Group Number. If administered before failure, use "56" as the Warranty Claim Description Code and "T" as the SIMS Description code. If administered after failure, use "96" as the Warranty Claim Description Code, and "Z" as the SIMS Description Code.

**NOTE:**

The information supplied in this service letter may not be valid after the termination date of this program. Do not perform the work outlined in this Service Letter after the termination date without first contacting your Caterpillar product analyst.

## TERMINATION DATE

31Oct2017

## PROBLEM

There is a problem with the calibration file on certain CT660 **On Highway Trucks** that were built with 2010 through 2013 model year CT13 Engines. This product support program will require recalibration of the Engine Control Module (ECM). The On Board Diagnostic (OBD) data stored for purposes of defining required maintenance or repair may be inadvertently lost without notice to the operator.

## AFFECTED PRODUCT

Model	Identification Number
CT660	TGA00001-00310, 312-351, 356
	TGD00001-00003, 5-9, 101-149
	TGS00100-00116, 119
	TGT00104-00107

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TGZ00100
TKL00543, 545-549, 566, 569-571, 573-592, 594-599
TRK01308, 1429-1465, 1467-1520, 1522-1565

## PARTS NEEDED

Qty	Part Number	Description
1	CALIBRATION	Calibration File
<p>In order to allow equitable parts availability to all participating dealers, please limit your initial parts order to not exceed 29% of dealership population. This is an initial order recommendation only, and the ultimate responsibility for ordering the total number of parts needed to satisfy the program lies with the dealer.</p>		

## ACTION REQUIRED

Recalibrate the engine ECM to the latest file.

Program the ECM using Standard CAT CT660 Nets or NavKal Procedures.

## SERVICE CLAIM ALLOWANCES

Product smu/age whichever comes first	Caterpillar		Dealer Suggested		Customer Suggested	
	Parts %	Labor Hrs%	Parts %	Labor Hrs%	Parts %	Labor Hrs%
0-500000 miles, 0-60 mo	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%
NOTE: This is a 0.5-hour job						

## PARTS DISPOSITION

Handle the parts in accordance with your Warranty Bulletin on warranty parts handling.

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Tue Nov 1 09:50:30 CDT 2016

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