



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Crackling/Static Type Noise Heard from Door Speakers and/or A-Pillar Tweeters

**Models:** 2010-2012 Chevrolet Equinox  
2010-2012 GMC Terrain  
Equipped with Radio RPOs UW6, VQN, UZ8  
Built Prior to February 13, 2012

*This PI is being revised to add additional information under Recommendation/Instructions. Please discard PI0825.*

### Condition/Concern

Some customers may comment on a crackling/static type noise coming from one or both door speakers and/or A-pillar tweeters. The condition may occur intermittently while driving and/or stop while the vehicle is not in motion.

This condition may be caused by poor retention at the amplifier X2 connector.

### Recommendation/Instructions

A new connector that provides better retention is available. Replace the amplifier X2 connector and all terminals. All terminals will be replaced using terminated leads. When replacing, stagger the lengths of the terminated leads to reduce the bundle size and wrap with electrical tape. The length of pins 13 through 16 should not be longer than 80mm (3.14in).

**Tip:** Wiggling the X2 connector, while the audio is on, may induce the condition.

### Parts Information

Part Number	Description	Qty
89047090	Connector, Wire Inlet	1
13575850	Terminated Leads (package of 5)	3

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N6652	Connector with Leads Assembly Replacement	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin

applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from information.



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