



# Service Bulletin

File in Section: 00 - General Information

Bulletin No.: 12-00-89-007

Date: August, 2012

## INFORMATION

**Subject:** Dealer Responsibility for Cargo Carrying Capacity Labeling

**Models:** 2013 and Prior GM Passenger Cars and Trucks

**Attention:** This document replaces Corporate Bulletin Number 07-03-10-016C to inform Dealers of their responsibility to verify Cargo Carrying Capacity and update Consumer Labels as appropriate.

The purpose of this bulletin is to notify Dealers who alter new vehicles, prior to first retail sale, of changes to the Federal / Canada Motor Vehicle Safety Standard (F/CMVSS 110), and to remind Dealers of the vehicle implications and requirements that are the responsibility of the dealership.

The National Highway Traffic Safety Administration (NHTSA) requires all new vehicles with a 10,000-lb or less gross vehicle weight rating (GVWR) (passenger cars, light duty trucks and SUVs), that were manufactured after September 1, 2005 (i.e 2006 and newer model year vehicles), must have accurate consumer information as reflected on the Vehicle Placard Label (Tire and Loading Information Label) – tire size and pressures, cargo carrying capacity, and seating capacity. When not obtained in a kit, this overlay label is a pre-printed part that dealerships can order from service parts as required. Effective September 17, 2008 the Canada Motor Vehicle Safety Standard (CMVSS 110) was aligned with the US Federal Motor Vehicle Safety Standard (FMVSS 110) and requires labelling to be bilingual (English/French) in Canada.

### GM Vehicle Order Management

All GM vehicle content specified in the vehicle’s order processing has already been comprehended in the original vehicle labeling prior to first retail sale – base equipment (RPO), vehicle personalization options (VPO), or limited promotional options (LPO) – as found on the vehicle B-Pillar area.

### GM Accessory Wheels and Tires

GM Accessory Wheel and Tire Assemblies are released in approved combinations that have been designed and validated by GM for specific vehicle applications. Each GM Accessory Wheel contains the appropriate installation instructions which may include:

1. GM Accessory “Tire Placard Label Insert” (shown below) to be affixed over the existing Vehicle Placard.
2. Tire Pressure Monitoring System (TPMS) information.
3. Vehicle Calibration procedures, if required (see technical bulletin on vehicle reprogramming).

### Example: Vehicle Placard Label with GM Accessory Wheel Insert (English)

TIRE AND LOADING INFORMATION			
SEATING CAPACITY	TOTAL	FRONT	REAR
The combined weight of occupants and cargo should never exceed      Kg. or      Lbs.			
TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT			
REAR			
SPARE			

TIRE	ORIGINAL SIZE	COLD TIRE PRESSURE
FRONT	P265/65R18 S	207 KPA (30 PSI)
REAR	P265/65R18 S	207 KPA (30 PSI)
SPARE	P265/65R18 S	240 KPA (35 PSI)

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**Example: GM Accessory Wheel Insert (French)**

TAILLE DU PNEU	D'ORIGINE JANTE	PRESSION DU PNEU FROID
AVANT	P285/45R22 H	240 KPA (35 PSI)
ARRIÈRE	P285/45R22 H	240 KPA (35 PSI)
SECOURS	P265/70R17 S	240 KPA (35 PSI)

NUMÉRO DE PIÈCE 19165890

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**Important:** Using the GM Accessory “Tire Placard Label Insert” (Overlay) comprehends all the necessary vehicle labeling required when only changing the wheel and tire assembly. When not obtained in a kit, this overlay label is a pre-printed part that dealerships can order from service parts as required.

**Cargo Carrying Capacity (CCC)**

The NHTSA ruling that went into effect June 2, 2008 provides an “ALLOWANCE” for equipment to be added to a new vehicle, prior to its first retail sale, **equal to 1.5% of the GVWR, or 100-lbs, whichever is less**, without having to modify the Vehicle Placard (so long as there are no changes to the tire and wheel information above).

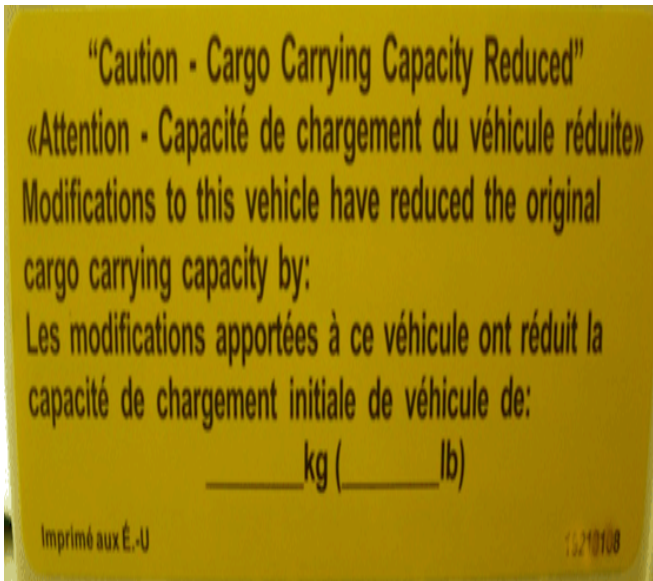
If the combination of GM Accessories (excluding wheels and tires previously mentioned) is greater than the ALLOWANCE specified, then the Cargo Modification Label must be utilized (see worksheet enclosed). This label may be used when adding additional equipment only, or may be used along with the above insert.

**Example: GM Accessory Cargo Modification Label (U.S. English)**



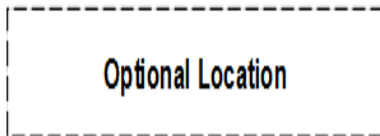
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**Example: GM Accessory Cargo Modification Label (Canadian Bilingual - P/N 19213109)**



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The Cargo Modification value must be legibly printed on the label with a black, fine point, indelible marker prior to applying the protective covering, and be affixed within 1" (25 mm) of the Vehicle Placard (found on the vehicle B-Pillar).



**TIRE AND LOADING INFORMATION**

SEATING CAPACITY	TOTAL	FRONT	REAR
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The combined weight of occupants and cargo should never exceed \_\_\_\_\_ kg or \_\_\_\_\_ lbs.

TIRE	ORIGINAL SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT			
REAR			
SPARE			

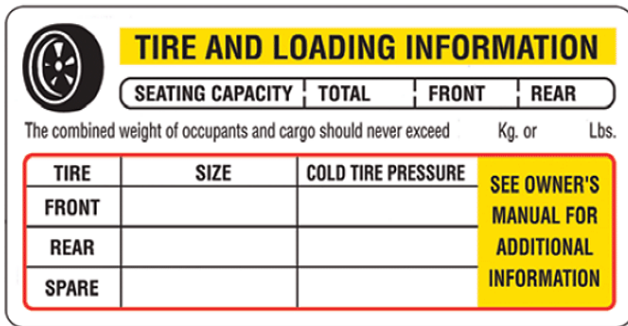


←→ 25mm (1 inch)

**GM Service Requirements**

For GM authorized repair or collision work, or where the replacement of the original Vehicle Placard is necessary, the replacement label may be installed by completely removing the existing label and adhesive residue without scratching or discoloring the underlying surface. Be sure to write down the original vehicle information prior to removal of the label.

**U.S Label (P/N 135018561)**



**TIRE AND LOADING INFORMATION**

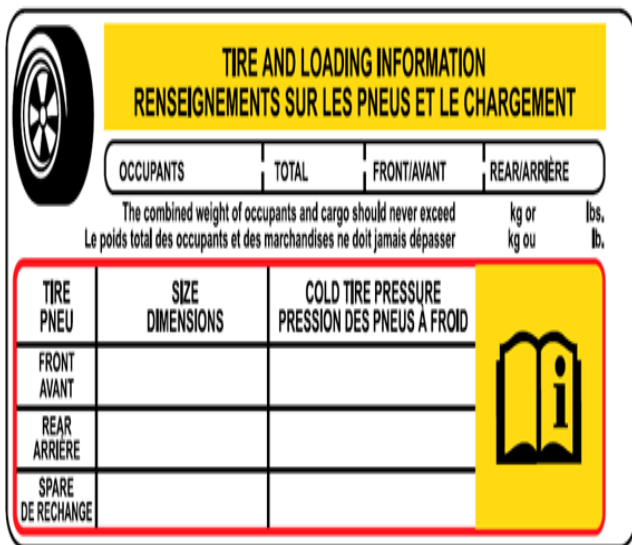
SEATING CAPACITY		TOTAL	FRONT	REAR
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The combined weight of occupants and cargo should never exceed Kg. or Lbs.

TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT			
REAR			
SPARE			

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**Canadian Label (P/N 13501857)**



**TIRE AND LOADING INFORMATION**  
**RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT**

OCCUPANTS		TOTAL	FRONT/AVANT	REAR/ARRIERE
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The combined weight of occupants and cargo should never exceed kg or lbs.  
Le poids total des occupants et des marchandises ne doit jamais dépasser kg ou lb.

TIRE PNEU	SIZE DIMENSIONS	COLD TIRE PRESSURE PRESSION DES PNEUS A FROID	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT AVANT			
REAR ARRIERE			
SPARE DE RECHANGE			

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**Label Installation Procedures**

After filling in the required label information, the mounting surface must be cleaned with a suitable solvent (50 percent Isopropyl Alcohol or equivalent). The new label must be applied to a clean, dry surface with a surface temperature not less than 65°F (18°C). Peel the liner from the backside of the label being careful not to touch or contaminate the adhesive. Carefully place the new label in the same location where the previous label existed, press firmly and smooth out. Then, apply the clear overlay in the same manner directly over the placard label to preserve and protect the information on the placard label.

**References:**

To verify the weight of the GM Accessories using the GM part number, refer to GM Dealer World - "Accessory Information Center." In Canada, refer to GM GlobalConnect - Workbenches - Sales, Service or Parts - "Accessory Information Center" and search by part number. The weights have been added to the portfolios.

**Installation of Non-GM Products**

Before non-GM products are installed on new vehicles, dealers should refer to Article 5.1.1 of the GM Dealer Sales and Service Agreement ("Dealer Agreement"). In addition to complying with the new requirements of F/CMVSS 110 above, if a dealer modifies or sells a modified new vehicle, or installs any equipment, accessory, recycled part or part not supplied by General Motors, the dealer must disclose this fact on the purchase order and bill of sale, indicating that the modification, equipment, accessory or part is not warranted by General Motors.

With respect to vehicle repairs, Article 7.2 of the Dealer Agreement provides that dealers will only use genuine GM or GM approved Parts and Accessories in performing warranty repairs, special policy repairs, and any other repairs paid for by General Motors. This also is addressed in the GM Service Policies and Procedures Manual (refer to Article 1.2.2.12). All of these existing procedures are in place to help ensure the safety and satisfaction of our customers.

Following these guidelines, the GM Service Policies and Procedures, and using approved GM Accessories and GM products for the vehicle, will help your dealership maintain the vehicle's compliance while meeting your customer's demand for personalization.

### GM Vehicle Label Review Worksheet

Vehicle VIN: \_\_\_\_\_

GM Accessory (GMA) Wheels	Use the "Tire Placard Label Insert" (Overlay)" provided, follow instructions on TPMS, vehicle re-programming, as appropriate. <b>DO NOT INCLUDE GM Accessory Wheels in Line 4.</b>  NOTE: If installing only GMA Wheels and no other content, worksheet not required.		
GM Accessory Content Added	Determine if additional planned content requires Cargo Modification Label (Steps 1 – 5).		
ALLOWANCE	1	"GVWR" – value found on the gray GM vehicle label located on the vehicle B-Pillar " _____ KG ( _____ LB)"	1
	2	Multiply line 1 by 1.5% (0.015)	2
	3	If line 2 is less than 45.4kg (100lb), this is the ALLOWANCE If line 2 is 45.4kg (100lb) or more, the ALLOWANCE is 45.4kg (100lbs).	
	ALLOWANCE		3
Cargo Carrying Capacity (CCC)	GM Accessory Mass Information – available via GM Dealer World (See References Section).  NOTE: Non-GM information not available and must be disclosed on the Customer Acknowledgement Form "DISCLOSURE OF NON-GM PRODUCTS".		
		Part Number	Description
	4a)		
	4b)		
	4c)		
	4d)		
	4e)		
4	Add lines (a – e) as appropriate to determine the total weight of the planned GM accessories.  Total Accessory Mass		4
Cargo Modification Label Required?	5	a) If line 4 is less than line 3, no additional labeling required.  b) If line 4 is equal to or more than line 3, then complete Cargo Modification Label using line 4 amount.	a) No  b) Yes,

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### Parts Information

**Note:** Each label kit includes 10 labels, 10 overlays and one instruction sheet.

Part Number	Description
19206430	Label Kit – US English [P/N 13501856 included in kit]
19206431	Label Kit – Canada English/French [P/N 13501857 included in kit]
19206432	Label Kit – Mexico Spanish
19170111	Addendum Label – Cargo Carrying Capacity (English) – 100 packs

Part Number	Description
19213111	Addendum Label – Cargo Carrying Capacity (Spanish) – 100 packs
19213109	Addendum Label – Cargo Carrying Capacity (Bilingual English/French) – 100 packs
13501856	Label – Veh Capacity WT & Tire Info (English) [Included in P/N 19206430]
13501857	Label – Veh Capacity WT & Tire Info (English/French) [Included in P/N 19206431]

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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