



HYUNDAI

NEW THINKING.
NEW POSSIBILITIES.

Technical Service Bulletin

GROUP RECALL	NUMBER 16-01-073
DATE DECEMBER 2016	MODEL(S) ENTOURAGE (EP)

SUBJECT: SECONDARY HOOD LATCH INSPECTION AND REPLACEMENT
(RECALL 154)

★ IMPORTANT

***** Dealer Stock and Retail Vehicles *****

Dealers must perform this Recall Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the service department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

Description: This bulletin describes the procedure to replace or inspect and lubricate the secondary hood latch on certain 2007-2008 MY Hyundai Entourage vehicles. The secondary hood latch may become corroded over time and cause the latch to remain in the open position when the hood is closed. If the hood is not securely closed or the primary hood latch is released while driving, the hood may open and obscure the driver's vision, increasing the risk of a crash. The hood will not open if the primary latch is securely latched.

Salt Belt States:

Note 1: For the affected vehicles originally sold or currently registered in one of twenty-eight (28) salt belt states where heavy amounts of road salt are used for de-icing in the winter months, the secondary hood latch is to be replaced. The 28 salt belt states are: AK, CT, DC, DE, IA, IL, IN, MA, MD, ME, MI, MN, MO, NH, NJ, NY, OH, PA, RI, VT, WI, WV, KS, KY, NE, ND, SD and UT.

Non-Salt Belt States:

For vehicles not originally sold and not currently registered in one of twenty-eight (28) salt belt states, the secondary hood latch is to be inspected and lubricated or replaced if necessary.

Note 2: If replacement is not warranted, the secondary hood latch is to be cleaned and lubricated according to the Secondary Hood Latch Inspection and Lubrication procedure on Page 3 of this bulletin.

Note 3: If replacement is required, the secondary hood latch is to be replaced according to the Secondary Hood Latch Replacement procedure on Page 4 of this bulletin.



Applicable Vehicles: Certain 2007-2008 Entourage (EP)

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Parts Information:

PART NAME	PART IMAGE	PART NUMBER	QTY.
SECONDARY HOOD LATCH		81142-4D000QQH	1
WD-40 Specialist Lubricant		N/A	1

Note: WD-40 Specialist can be ordered following normal parts ordering. A 11oz (311g) container will cover 10 vehicles.

Warranty Information:

MODEL	AREA	OP. CODE	OPERATION	OP. TIME	CAUSAL PART NO.	NATURE CODE	CAUSE CODE
Entourage (EP)	Salt Belt & Non-Salt Belt States	61C111R1	SECONDARY HOOD LATCH REPLACEMENT	0.3 M/H	81142-4D000QQH	I11	ZZ6
	Non-Salt Belt States	61C111R0	SECONDARY HOOD LATCH INSPECTION AND LUBRICATION	0.3 M/H			

NOTE 1: Submit Claim on Campaign Claim Entry Screen

NOTE 2: If a part is found in need of replacement while performing Recall 154 and the affected part is still under warranty, submit a separate claim using the same Repair Order. If the affected part is out of warranty, submit a Prior Approval Request for goodwill consideration prior to performing the work.

NOTE 3: Labor operation 61C111R0 will reimburse applicable specialist lubricant in sublet if lubrication is required.

Service Procedure:

SECONDARY HOOD LATCH INSPECTION AND LUBRICATION

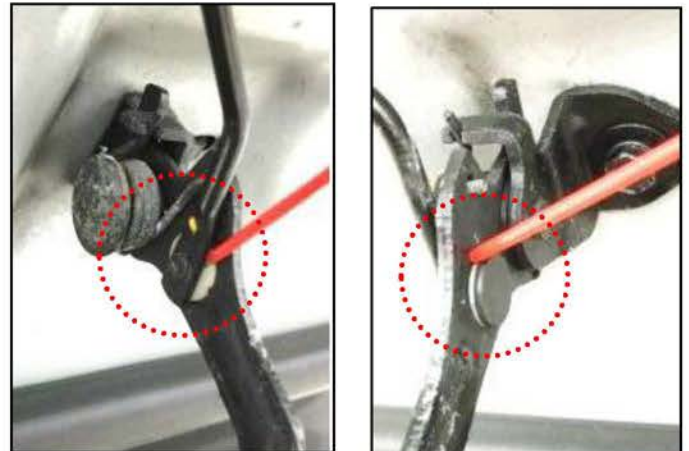
*** This procedure is ONLY for US Non-Salt Belt states. Proceed to Page 4 for Salt Belt vehicles.**

1. Open the hood and inspect the operation of the secondary hood latch.

- If there is no evidence of sticking or binding, move to step 2 and apply WD-40 Specialist Lubricant on the rod riveting area.
- If the latch is sticking or binding, move to 'SECONDARY HOOD LATCH REPLACEMENT' procedure on Page 4.



2. Apply a sufficient amount of WD-40 Specialist lubricant onto rod, riveting area, and clip.

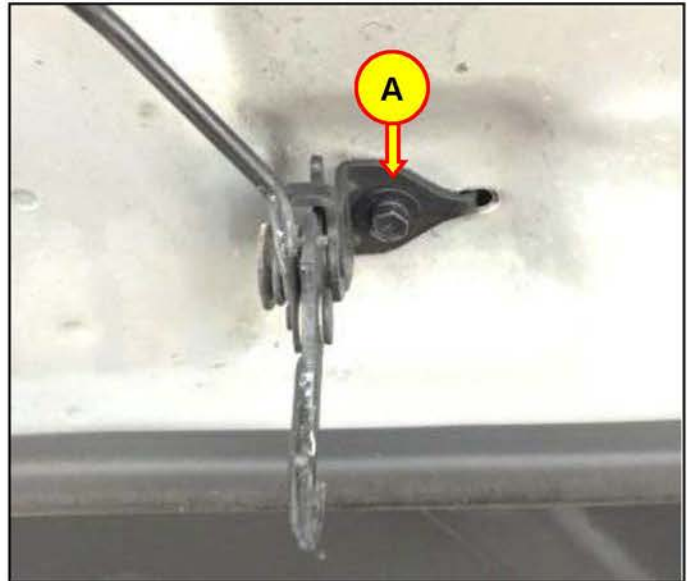


3. Verify proper operating of secondary hood latch. Wipe off any excess lubricant.

SECONDARY HOOD LATCH REPLACEMENT

1. Open the hood and remove the bolt (A) securing the secondary hood latch.

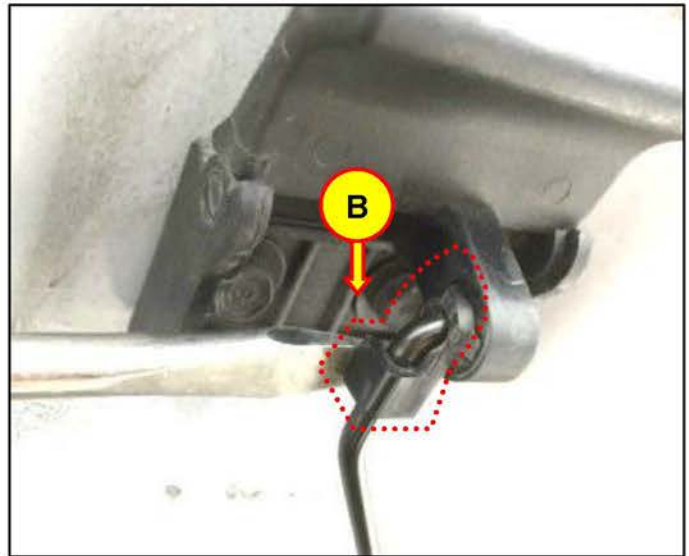
Torque: 6.9 ~ 10.8N.m (0.7 ~ 1.1kgf.m, 4.1 ~ 8.0lb-ft)



2. Unlatch clip (B) from the rod connected to the secondary hood latch release lever. Then remove the rod and secondary hood latch assembly from the release lever.

NOTICE

Use a flat head screwdriver to carefully detach the clip holding the rod.



3. Install the new secondary hood latch in the reverse order of removal. Verify proper operation of the secondary hood latch while opening and closing the hood. Ensure the secondary hood latch keeps the hood from opening unless the secondary hood latch release is activated.

