	GROUP	MODEL
	Electrical	**2015MY~** **Soul EV (PS EV)**
	NUMBER	DATE
	PS408	**May 2015**

TECHNICAL OPERATIONS

PITSTOP

SUBJECT: CHECKING FOR BATTERY STATE OF HEALTH (SOH) AFTER RANGE PERFORMANCE COMPLAINTS

When encountering customer complaints related to lower than expected range performance from the vehicle, check and record the battery State of Health (SOH) under the **BMS > Current Data** screen (see below), using GDS/KDS. This data will need to be supplied when opening a Techline case. In Addition, include information on the customer's driving patterns, for example: City vs highway driving, average driving speed and average distance traveled per key cycle.
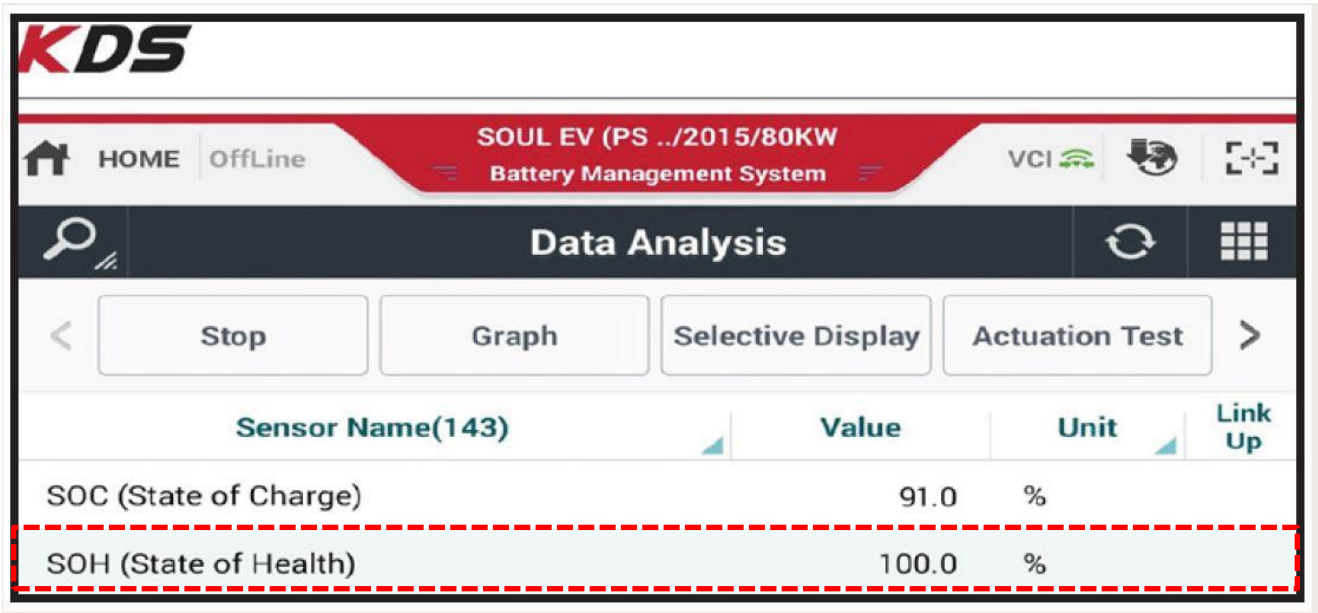
NOTE: For detailed information on this concern, refer to Tech Times Articles Issue 18, Vol. 2, Pg. 4