

SERVICE BULLETIN

Classification: EL16-024 Reference: ITB16-020 Date: August 19, 2016

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# 2017 QX30; SERVICE INTERVAL COUNTDOWN RESET DURING VEHICLE DELIVERY

**APPLIED VEHICLES**: 2017 QX30 (H15)

### SERVICE INFORMATION

The **Service Interval Countdown Reset** process described in this Bulletin must be completed during vehicle delivery (vehicle handover).

- This process resets the "Remaining time:" information shown in Figure 1, below, on the Vehicle Information Display.
- Perform the steps in this bulletin to reset the "Remaining time:" to 365 days.





Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

## Service Interval Countdown Reset During Vehicle Delivery (Vehicle Handover)

- 1. Set the ignition to the LOCK position (turn the key to the first position).
- 2. Close the driver's door.
- Use the arrows on the left side of the steering wheel to navigate to the "Trip" screen on the Vehicle Information Display.



Figure 2

4. While holding down the **button**, press and hold down the **OK** button for 3 seconds or until the display changes to the on-board diagnosis menu (see Figure 4).



Figure 3

Figure 4

5. Scroll through the menu options and select **MAINTENANCE**.

6. Check if Veh. Handover is displayed in the MAINTENANCE menu.



Figure 5



- 7. If Veh. Handover <u>is</u> displayed, select **Veh. Handover**.
  - If Veh. Handover <u>is not</u> displayed, perform Add "Veh. Handover" to MAINTENANCE Menu beginning on page 5.



Figure 7

8. Select Yes.

# NOTE:

- The Veh. Handover option will disappear from the MAINTENANCE menu after step 8 is completed.
- The Vehicle Handover function only needs to be completed once. If not manually triggered, the ECU will do it automatically after reaching 155 miles.



Figure 8



Figure 9



Figure 10

9. Select Service Data.

- 10. Navigate to the screen shown in Figure 10.
- 11. Confirm **365 days** is displayed as the "Remaining time:"

### Add "Veh. Handover" to MAINTENANCE Menu

NOTE: Perform this procedure ONLY if Veh. Handover was not displayed in step 6 on page 3.

- 1. Connect the CONSULT PC to the vehicle.
- 2. Start CONSULT-III plus (C-III plus).
- 3. Wait for the plus VI to be recognized.
  - The serial number will display when the plus VI is recognized.
- 4. Select Diagnosis (One System).

<b>e</b> Back	Bome	Print Screen	Screen Capture	Measurement Mode	Recorded Data	<b>P</b> Help	(11.8V	<b>Yil</b> vi	× I MI	- (		×
Conne	ction Stat	us				lagnosis	Menu					-
Serial No.			Status			Diagnosis (One System) Step 4						
VI	2300727											
МІ	-		No conr	ection		sso Re/	programn	ning,	Con	figura	tion	
	Select V	I/MI				‴∎ ⊃≁ Imr	nobilizer					
	tion Settin Sub mode	g	ABC	juage Settin	9	d 🖵 Ma	intenance					
\$?	VDR											

Figure 11

Back Home Print Screen	Screen Capture Mode									
Diagnosis (One System) System Selection										
NISSAN/INFINITI/DATSUN										
Group	All systems									
ENGINE	TRANSMISSION	BAC	DIU							
ABS	MULTI AV	SUB METER	AUTO SLIDE DOOR							
METER/M&A	Sten	CONVERTIBLE ROOF	PRECRASH SEATBELT							
ВСМ	мот 5	HEAD LAMP LEVELIZER	AUTO DRIVE POS.							
AIR BAG	EPS/DAST 3	e-4WD	ALL MODE AWD/4WD							
ICC/ADAS	IPDM E/R	LASER/RADAR	DIFF LOCK							
HVAC	AIR PRESSURE MONITOR	INTELLIGENT KEY	4WAS(MAIN)/RAS/HICAS							
Sort : Default Setting 🔽 1/5										

Figure 12

5. Select METER/M&A.

6. Select **Close** when the warning message displays, indicating the key is not in the ON position.

**<u>DO NOT</u>** turn the key to the ON position.

If some ECUs are not detected,, turn Ignition ON and touch "Close". NE υто M&A Step CRA 6 UTO AG Close MO DAS IPDM E/R DIF LASER/RADAR Figure 13

7. Select Work Support.



Figure 14

- 8. Select TABLE INITIALIZATION ASSYST.
- 9. Select Start.



Figure 15

10. Select Start.





- 50 Ô 0 12.1V 11. Confirm COMPLETED is displayed Diagnosis (All Systems) Diagnosis (All Systems) Confirm Vehicle METER/M&A Select Vehicle as Current status. Work support : TABLE INITIALIZATION ASSYST ASSYST and ASSYST plus values in the EEPROM are reset to default and/or to 0x00. Start Step 11 Current status COMPLETED 12. Select End. Step 12 End
  - Figure 17

- 13. Erase any DTCs that may have stored.
- 14. Perform the Service Interval Countdown Reset During Vehicle Delivery (Vehicle Handover) procedure, beginning on page 2.