

Classification:
EL16-024

Reference:
ITB16-020

Date:
August 19, 2016

2017 QX30; SERVICE INTERVAL COUNTDOWN RESET DURING VEHICLE DELIVERY

APPLIED VEHICLES: 2017 QX30 (H15)

SERVICE INFORMATION

The **Service Interval Countdown Reset** process described in this Bulletin must be completed during vehicle delivery (vehicle handover).

- This process resets the “Remaining time:” information shown in Figure 1, below, on the Vehicle Information Display.
- Perform the steps in this bulletin to reset the “Remaining time:” to 365 days. A

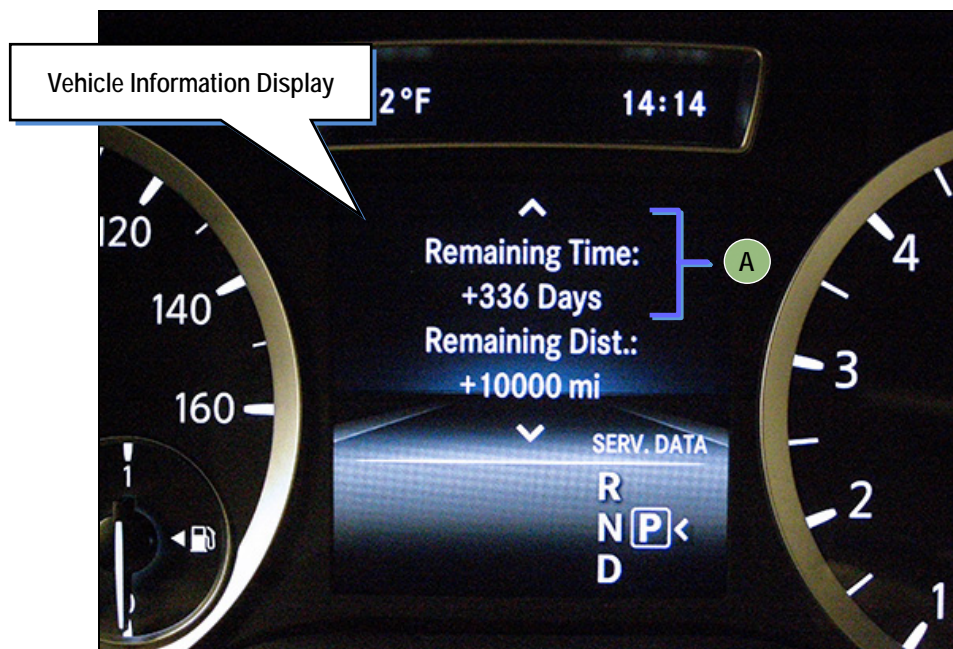


Figure 1

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

Service Interval Countdown Reset During Vehicle Delivery (Vehicle Handover)

1. Set the ignition to the LOCK position (turn the key to the first position).
2. Close the driver's door.
3. Use the arrows on the left side of the steering wheel to navigate to the "Trip" screen on the Vehicle Information Display.

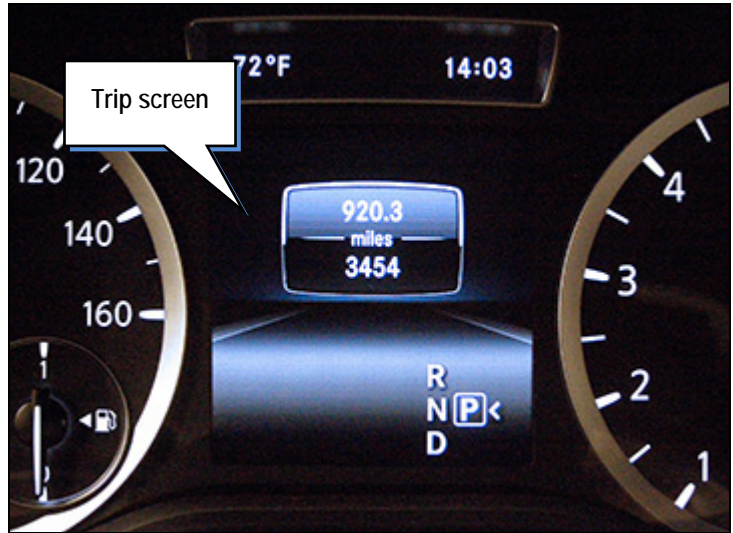



Figure 2

4. While holding down the  button, press and hold down the **OK** button for 3 seconds or until the display changes to the on-board diagnosis menu (see Figure 4).

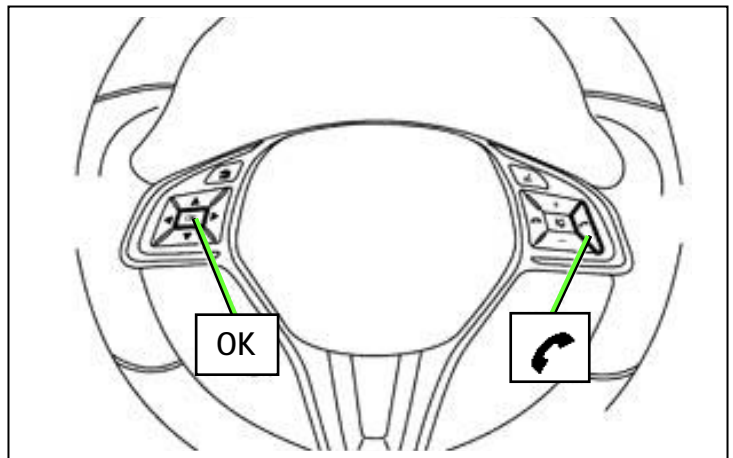


Figure 3

5. Scroll through the menu options and select **MAINTENANCE**.



Figure 4

6. Check if **Veh. Handover** is displayed in the MAINTENANCE menu.

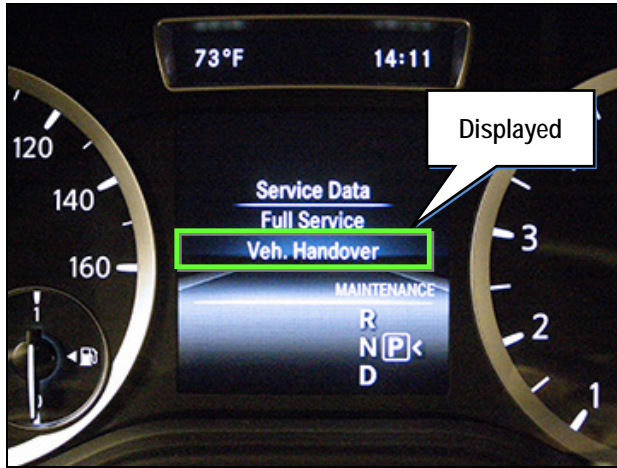


Figure 5

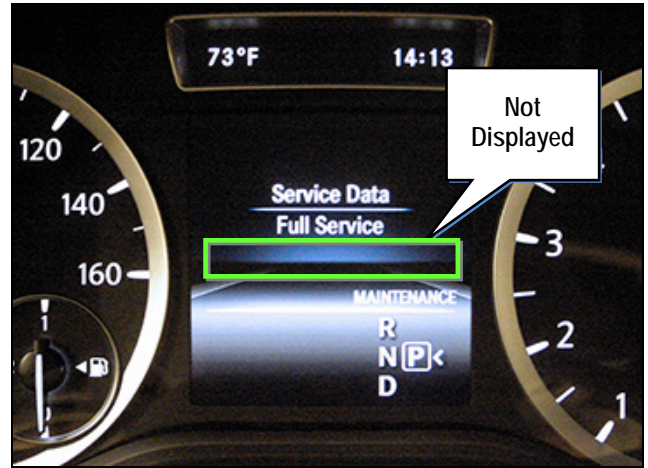


Figure 6

7. If Veh. Handover is displayed, select Veh. Handover.

- If Veh. Handover is not displayed, perform **Add "Veh. Handover"** to MAINTENANCE Menu beginning on page 5.



Figure 7

8. Select **Yes**.

NOTE:

- The Veh. Handover option will disappear from the MAINTENANCE menu after step 8 is completed.
- The Vehicle Handover function only needs to be completed once. If not manually triggered, the ECU will do it automatically after reaching 155 miles.



Figure 8

9. Select **Service Data**.



Figure 9

10. Navigate to the screen shown in Figure 10.

11. Confirm **365 days** is displayed as the "Remaining time:"



Figure 10

Add "Veh. Handover" to MAINTENANCE Menu

NOTE: Perform this procedure ONLY if Veh. Handover was not displayed in step 6 on page 3.

1. Connect the CONSULT PC to the vehicle.
2. Start CONSULT-III plus (C-III plus).
3. Wait for the plus VI to be recognized.
 - The serial number will display when the plus VI is recognized.

4. Select **Diagnosis (One System)**.

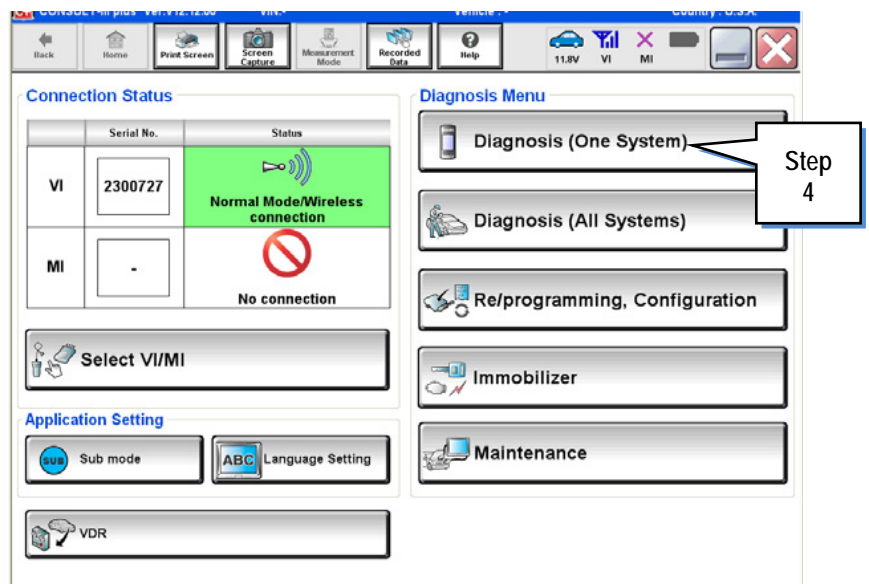


Figure 11

5. Select **METER/M&A**.

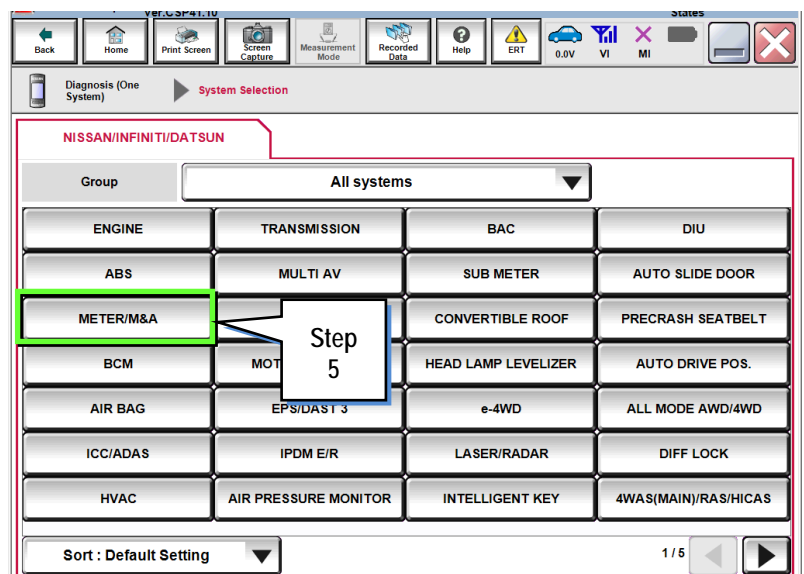


Figure 12

6. Select **Close** when the warning message displays, indicating the key is not in the ON position.

DO NOT turn the key to the ON position.

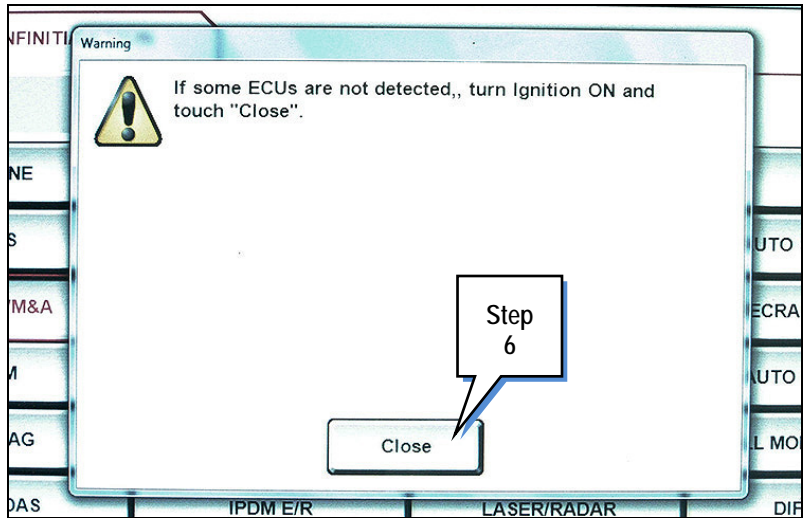


Figure 13

7. Select **Work Support**.

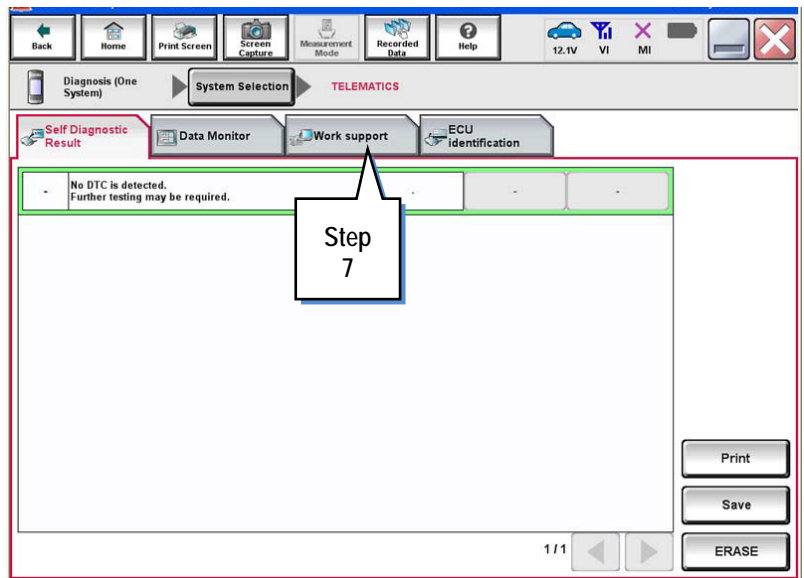


Figure 14

8. Select **TABLE INITIALIZATION ASSYST.**

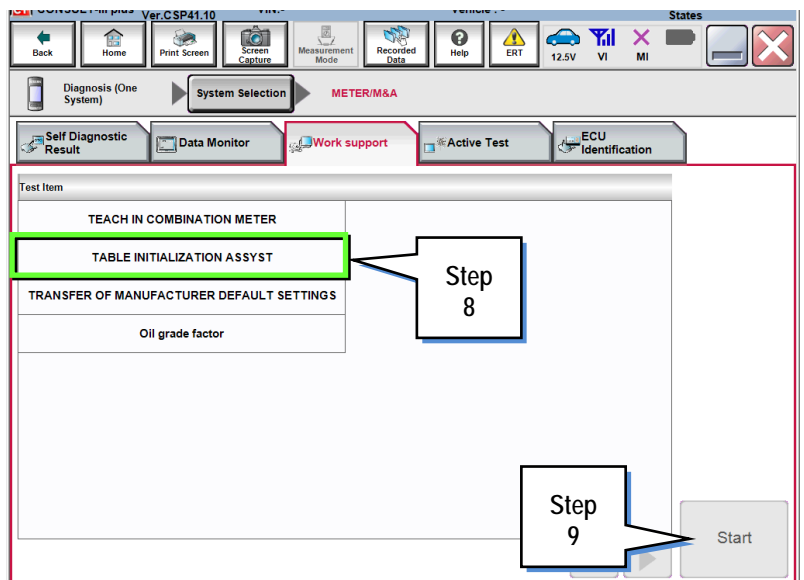


Figure 15

9. Select **Start**.

10. Select **Start**.

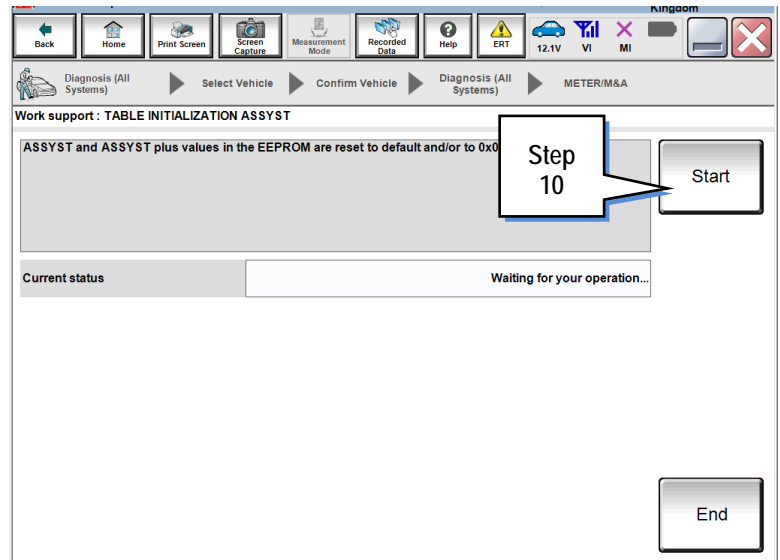


Figure 16

11. Confirm **COMPLETED** is displayed as Current status.

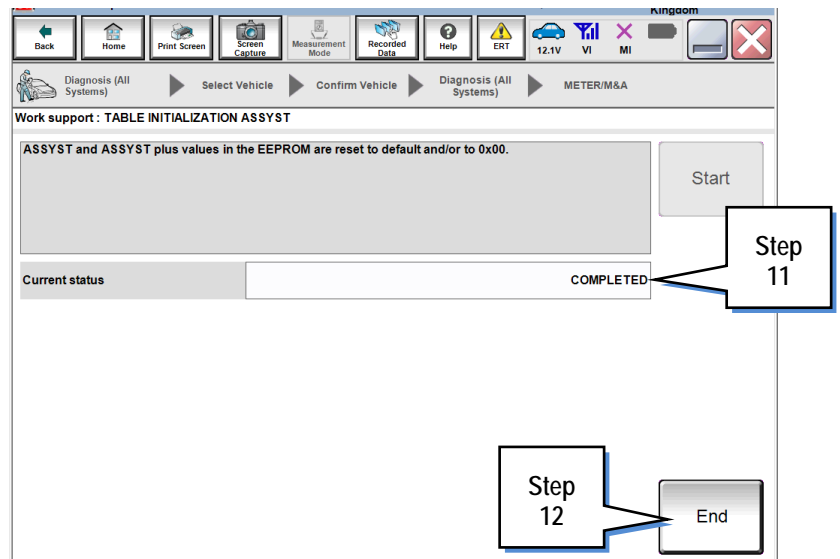


Figure 17

13. Erase any DTCs that may have stored.

14. Perform the **Service Interval Countdown Reset During Vehicle Delivery (Vehicle Handover)** procedure, beginning on page 2.

