Kenworth Truck Company
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]
Customer Name
Address
City, State Zip

Subject: TIB 01-067: T270/T370 Incorrect HVAC Water Metering Valve

Dear Kenworth Customer,

Your vehicle (listed within this letter) is eligible for a campaign to inspect and if necessary replace the HVAC water metering valve. This will allow the heater to operate at a full temperature range.

Please contact a Kenworth dealership to schedule an appointment for this work. If you have already had this work performed, please disregard this letter. You can find your nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, please refer to campaign TIB **01-067** and the VIN listed on this letter. The work could take up to **1.5 hours** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **12/1/2017**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure your continued satisfaction with Kenworth products.

Thank you,

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company

VIN: [VIN List]