

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2014MY Forester

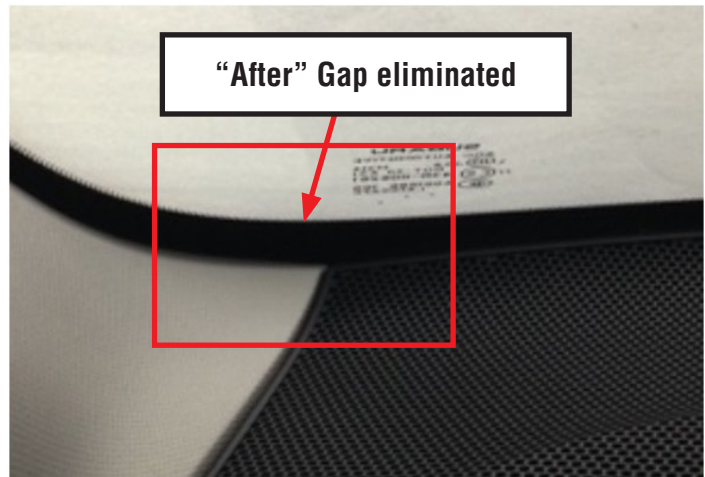
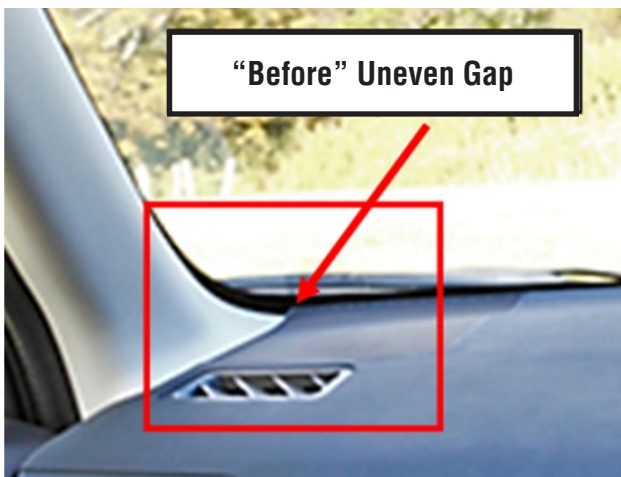
NUMBER: 12-158-13

SUBJECT: Uneven Gap between “A” Pillar Trim and Speaker Grille

DATE: 10/31/13

INTRODUCTION

This bulletin provides a procedure to eliminate an uneven gap between the base of the “A” pillar trim and the tweeter speaker grille as shown in the “Before” and “After” photos below.



COUNTERMEASURE IN PRODUCTION

A revised production standard was initiated starting with VIN **D*423737**.

PART INFORMATION

PART NAME	PART NUMBER	QUANTITY
Seal GLS RG E (Foam Tape)	63249FG010	1 per side
Tether Clip (replace only if damaged)	909150040	

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CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

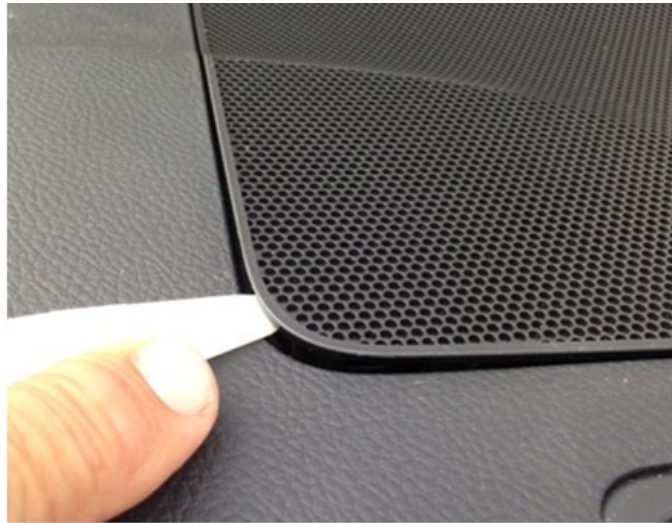
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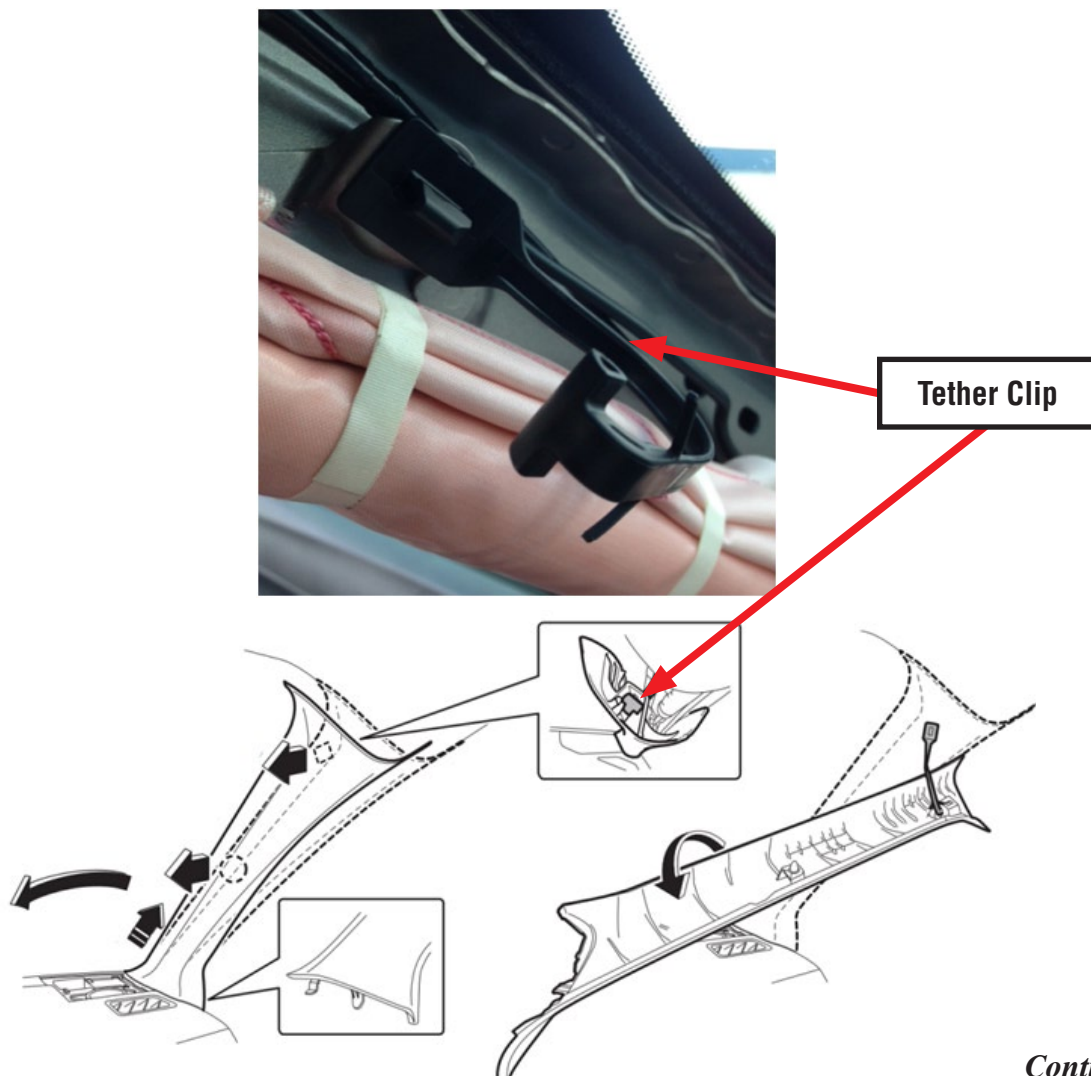
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SERVICE PROCEDURE / INFORMATION

- Using a plastic trim tool, **CAREFULLY** pry loose and remove the speaker grille from the dash as shown in the photo below.



- Release the “A” pillar trim as shown in the illustration below and following the procedure in the applicable Service Manual. Be careful not to damage the tether clip. If the tether clip becomes damaged during the “A” pillar trim removal, it must be replaced. The tether clip can remain attached as the trim piece does not need to be fully removed.



Continued...

- Cut the foam tape to size: 23 mm wide x 30 mm long.
- Install the foam tape at the front edge of the insertion claw hole as shown in the close-up photo below, right.



- Once the foam tape is in place, install the “A” pillar trim then install the speaker grille. Confirm the uneven gap has been eliminated. Another layer of foam tape or re-positioning of the first layer may be required to achieve the desired result.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
"A" Pillar Modification	A913-171	YCJ-48	0.2