

FORD:

2014-2017 Transit Connect

ISSUE

Some 2014-2017 Transit Connect vehicles may exhibit an inoperative low beam headlamp bulb(s) due to heat damage at the bulb connector.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Is the low beam headlamp bulb(s) inoperative and the connector exhibiting heat damage?
 - a. Yes - proceed to Step 2.
 - b. No - this article does not apply. Refer to the Workshop Manual (WSM), Section 417-01 for normal diagnostics.
2. Remove the headlamp(s) . Refer to the WSM, Section 417-01.
3. Replace the bulb(s) and the low beam connector(s) inside the headlamp assembly. Do not shorten the wires on the pigtail kit so they can act as a heat sink to draw heat away from the bulb.
4. Reinstall the headlamp(s). Refer to the WSM, Section 417-01.

PART NUMBER	PART NAME
8U2Z-14S411-GA	Pigtail Kit
BM5Z-13N021-B	Low Beam Bulb

OPERATION	DESCRIPTION	TIME
160162A	2014-2017 Transit Connect: Inspect Headlamp Bulbs And Connectors, Replace One (1) Bulb And Connector Following The Service Procedure, Includes Time To Align headlamp (Do Not Use With Any Other Labor Operations)	0.7 Hr.
160162B	2014-2017 Transit Connect: Inspect Headlamp Bulbs And Connectors, Replace Two (2) Bulbs And Connectors Following The Service Procedure, Includes Time To Align headlamps (Do Not Use With Any Other Labor Operations)	1.0 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
13008	42

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.