
COMAND Online: Mute function no longer active after a restart

Topic number	LI82.85-P-057191
Version	1
Design group	82.85 Navigation and communication systems (CNS, ICS, COMAND, FleetBoard)
Date	08-28-2013
Validity	NTG4.5 COMAND Online: Model 117, 166, 172, 176, 204./0/2/3, 246, 463 with code 802 or code 803 or code XZ2 and code 512 (COMAND Online with integrated 6-disk DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online with integrated 6-disk DVD changer without navigation) or code EU2 (COMAND Online with integrated 6-disk DVD changer). Model 207, 212, 218 with code 801 with code 802 or code 803 and code 512 (COMAND Online with integrated 6-disk DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online with integrated 6-disk DVD changer without navigation). Model 204.9 with code 803 and code 512 (COMAND Online with integrated 6-disk DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online with integrated 6-disk DVD changer without navigation). Model 231 with code 803 including code 168 (Control code NTG4.5 Gen2) and code 512 (COMAND Online with integrated 6-disk DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online with integrated 6-disk DVD changer without navigation).
Reason for change	
Reason for block	

Complaint:

After the COMAND Online control unit (A40/3) boots up, the mute function that was activated before last ignition off is intermittently no longer active.

Note: The complaint will not occur when the "Music Register" was selected as the last active source.

Cause:

Software of COMAND Online control unit (A40/3).

Remedy:

Update software of COMAND Online control unit (A40/3) to software release 13/22.00 or higher using Xentry Diagnostics: This software is available as of Telematics DVD 09/2013 (A 166 827 08 00).

Symptoms
Communication/information / Entertainment / Audio / Tone setting malfunction
Communication/information / Entertainment / Audio / Mute nonfunctional
Communication/information / Entertainment / Audio / Volume adjustment function error

Work units				
Op. no.	Operation text	Time	Damage code	Note
			87100 90	

Validity		
Vehicle	Engine	Transmission
A (176)	*	*
B (242, 246)	*	*
C (204)	*	*
CLA (117)	*	*
CLS (218)	*	*
E (207)	*	*
E (212)	*	*
G (463)	*	*
GL (166)	*	*
GLK (204)	*	*
M (166)	*	*
SL (231)	*	*
SLK (172)	*	*