

TECHNICAL BULLETIN
JTB00511NAS1
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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-05

Door Pocket Leather Loose Or Wrinkled

AFFECTED VEHICLE RANGE:

XJ Range (X351)

Model Year: 2010 Onwards
VIN: V00325 Onwards
Assembly Plant: Castle Bromwich

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The door pocket leather may be loose or wrinkled.

Cause: This may be caused by moisture in door trim panel.

Action: Should a customer express this concern, follow the Service Instruction below.

PARTS:

No Parts Required

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

 **NOTE: 'XXX' denotes that the color code needs to be added to the part number applicable to the color of the trim on the vehicle.**

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Door Trim Panel - Leather - Heat Treatment - Single	76.34.18	0.5	34	C2D7121XXX
Door Trim Panel - Leather - Heat Treatment - Pair	76.34.19	0.8	34	C2D7121XXX

 **NOTE: Normal Warranty procedures apply.**

SERVICE INSTRUCTION:

1. Open the door.
2. Check the interior of the vehicle for signs of water and make sure the interior is dry.

3.  **NOTE: Make sure the surface of the leather does not get so hot that it cannot be touched by hand.**

-  **NOTE: The leather will change during this procedure.**

Using a heat gun set to the lowest setting, apply heat for 2 minutes and 30 seconds to the affected area.

1. Hold the heat gun 8"-10" (200mm-250mm) from the leather.
 2. Keep the heat gun moving at all times (side-to-side, up and down, and in a circular motion).
4. Leave the door trim panel leather to cool for 5 minutes.

5.  **NOTE: Make sure the surface of the leather does not get so hot that it cannot be touched by hand.**

-  **NOTE: The leather will change during this procedure.**

Using a heat gun set to the lowest setting, apply heat for 2 minutes and 30 seconds to the affected area.

1. Hold the heat gun 8"-10" (200mm-250mm) from the leather.
 2. Keep the heat gun moving at all times (side-to-side, up and down, and in a circular motion).
6. Leave the door trim panel leather to cool for 4 hours.
 7. Visually check the door trim panel leather to see if it is still loose or wrinkled.
 - If the door trim panel leather is not loose or wrinkled, go to step 9.
 - If the door trim panel leather is still loose or wrinkled, go to step 8.
 8. Repeat steps 2 - 7 a maximum of 3 times.
 - If the door trim panel leather is still loose or wrinkled after repeating steps 2 - 7 a maximum of 3 times, door trim panel replacement should be considered.
 9. Repeat steps 1 - 7 for the other door trim panel leather if required.