

TECHNICAL BULLETIN

K402NAS1

01 SEP 2016



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 303-08A

Service Action: Diesel Exhaust Fluid Tank Rattle

AFFECTED VEHICLE RANGE:

XE (X760)

Model Year: 2017

VIN: 923882-930481

Assembly Plant: Solihull

INGENIUM I4 2.0L Diesel

XF (X260)

Model Year: 2017

VIN: Y11889-Y17979

Assembly Plant: Castle Bromwich

INGENIUM I4 2.0L Diesel

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range which may experience a vibration/knocking noise from the rear of the vehicle.

Action: Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: Order only the expected percentage demand of parts identified.

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS
Diesel exhaust fluid tank bracket	T4N16243	1	100

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required special tools

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **K402** together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 July 2018** closure date must be submitted or payment within 30 calendar days of completion of the repair.

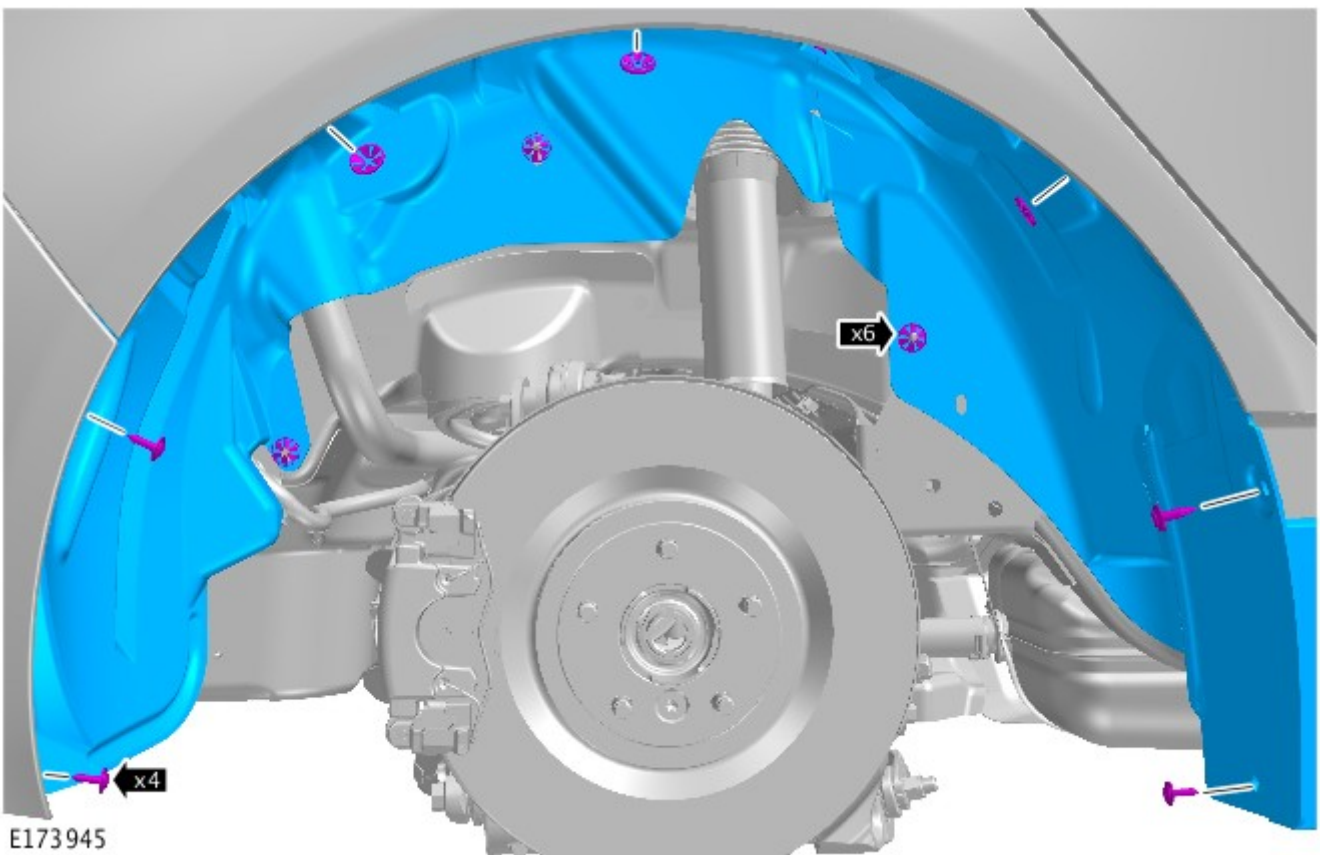
Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
K402	B	Install a new diesel exhaust fluid tank bracket	17.91.69	0.60	T4N16243	1
K402	C	Install a new diesel exhaust fluid tank bracket Drive in/drive out	17.91.69 10.10.10	0.60 0.20	T4N16243	1

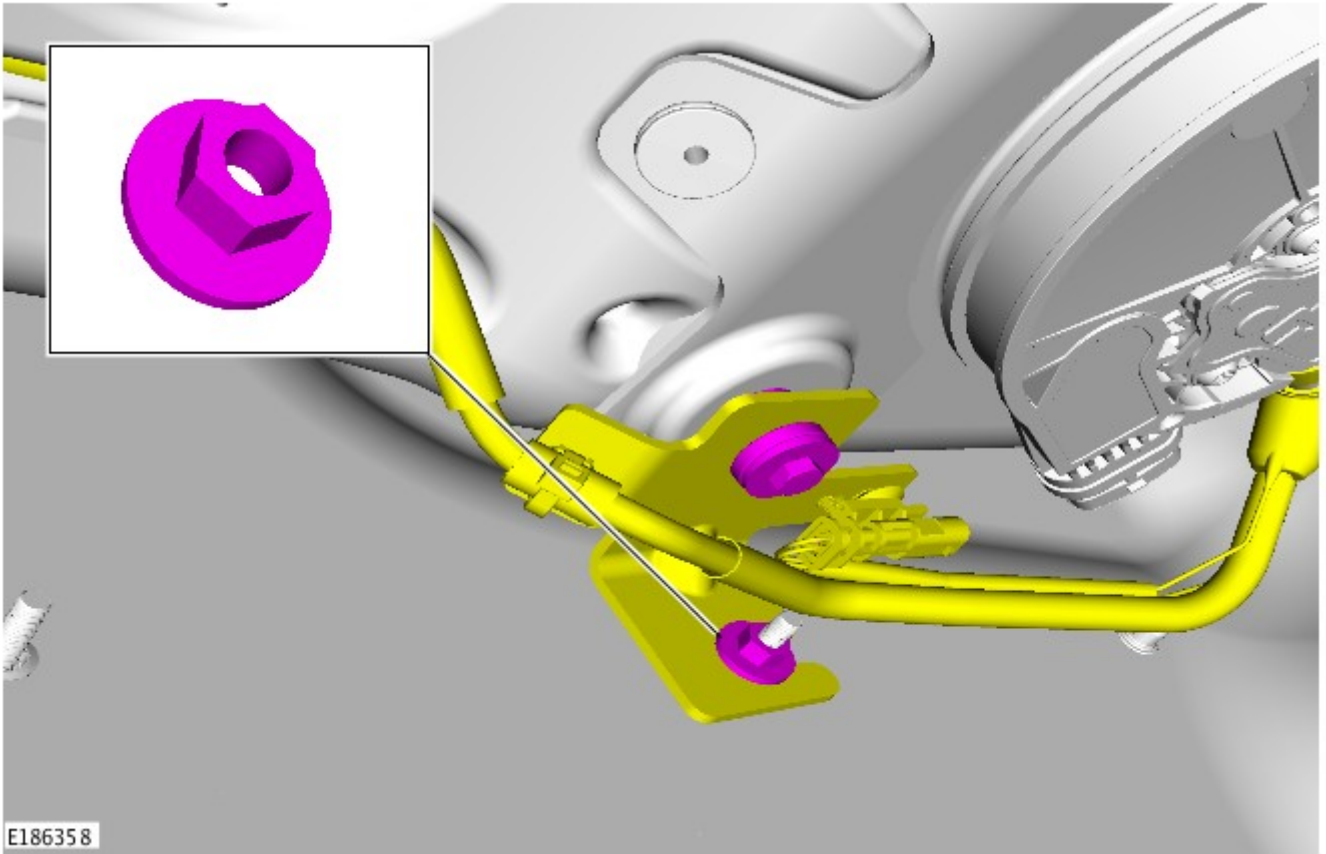
Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

1. Remove the rear left wheel and tire assembly (see TOPIx Workshop Manual section 204-04: Wheels and Tires).
2. Remove the rear left wheel arch liner.

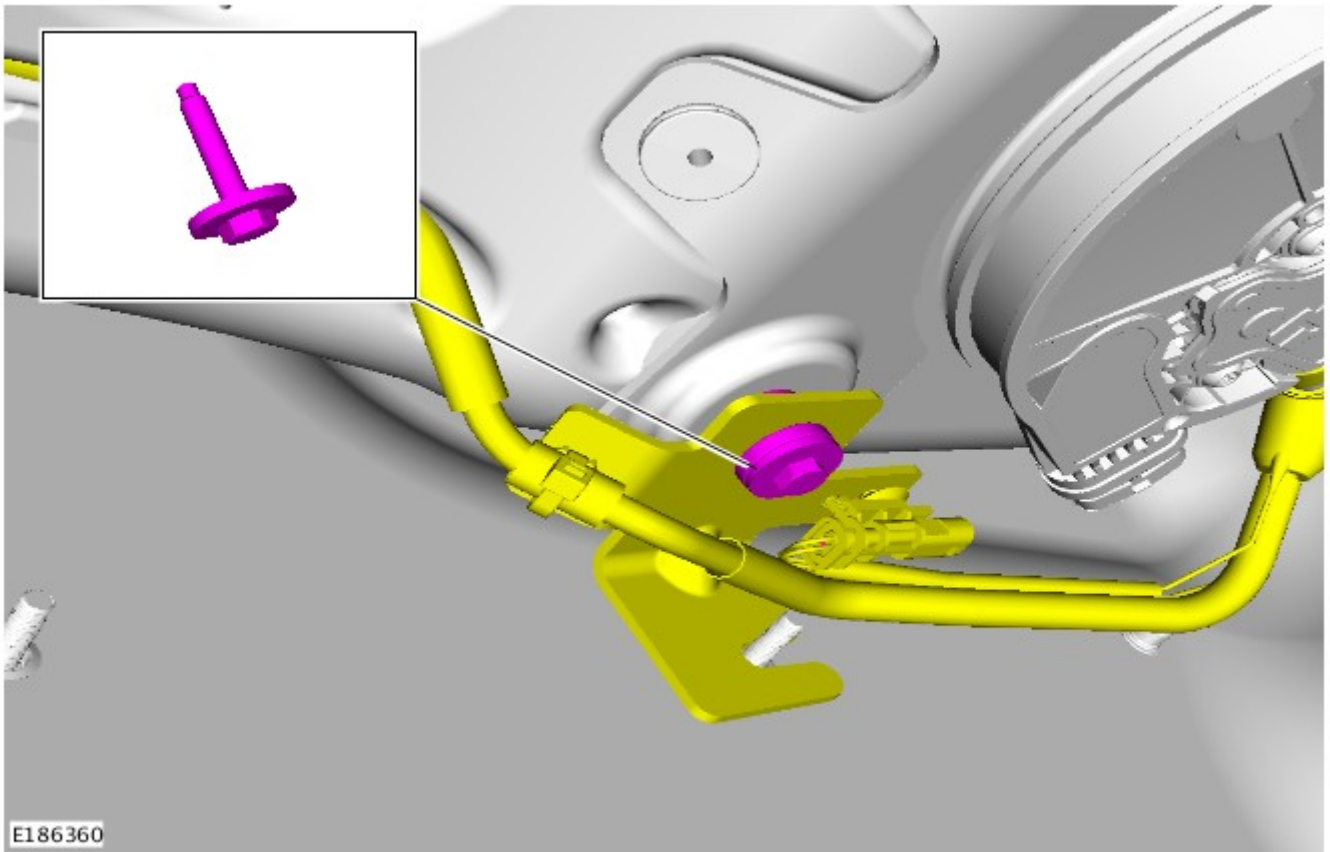


3. Remove the diesel exhaust fluid tank support bracket securing nut.

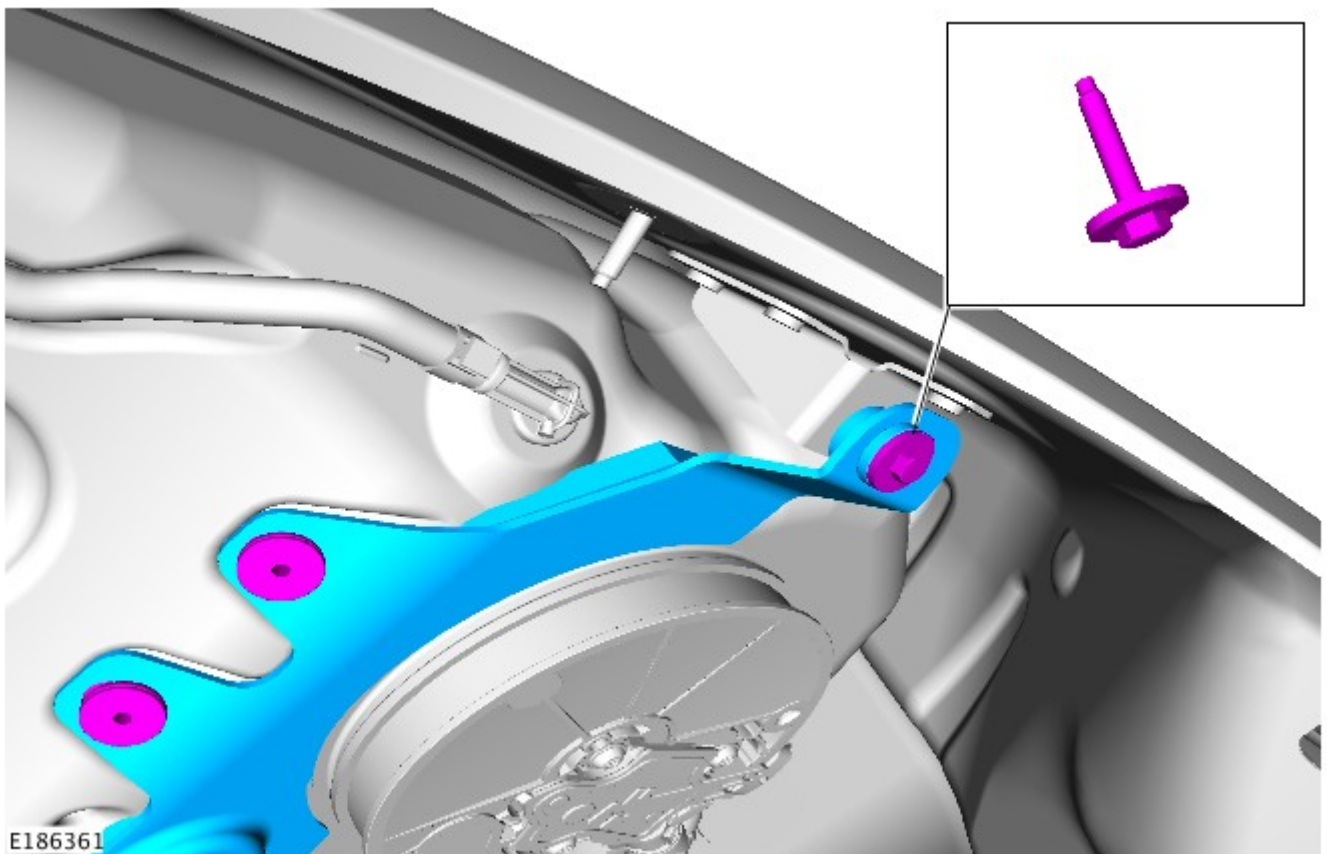


4.  **NOTE: When the bolt has been removed, the support bracket will move aside.**

Remove the diesel exhaust fluid tank support bracket securing bolt.

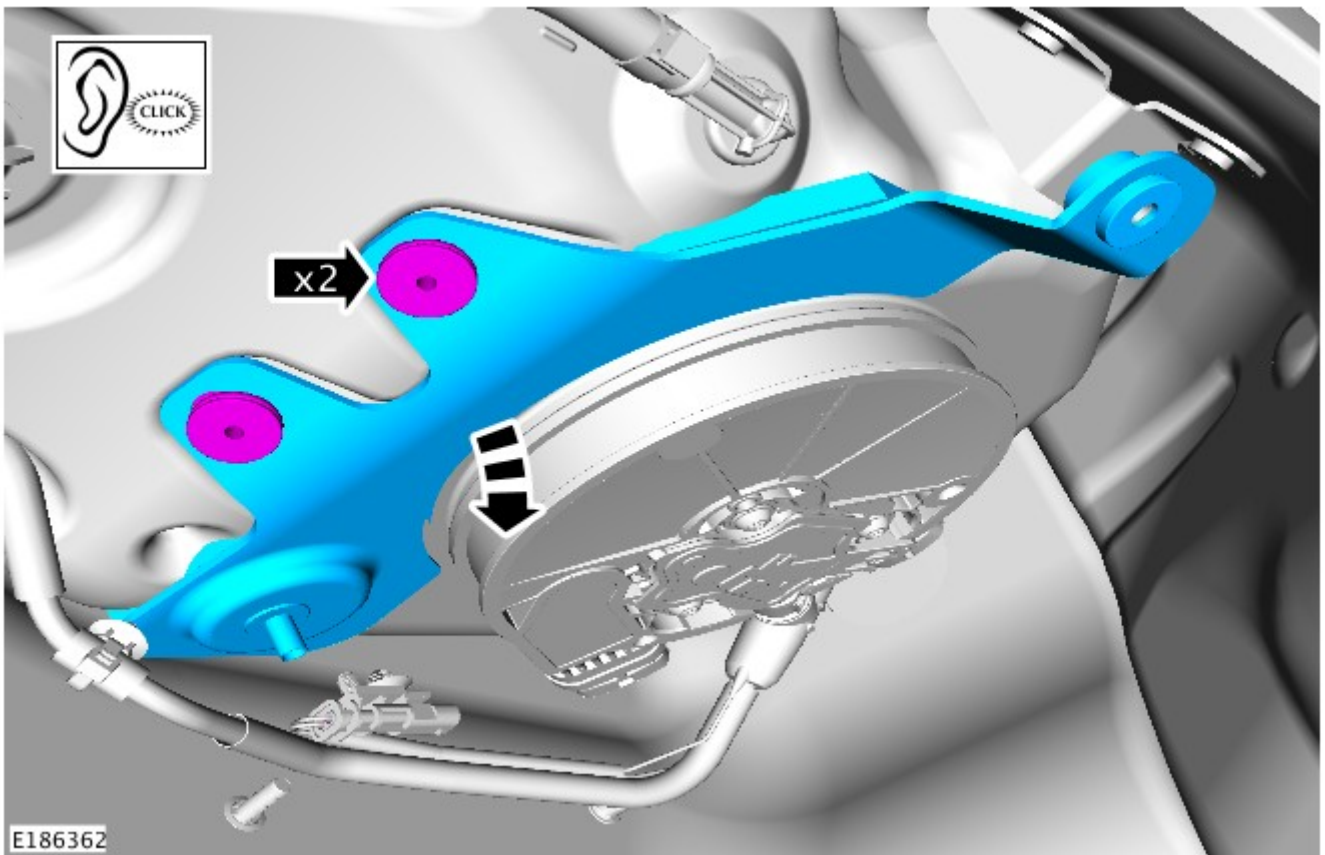


5. Remove the bolt holding the diesel exhaust fluid tank lower bracket in place.

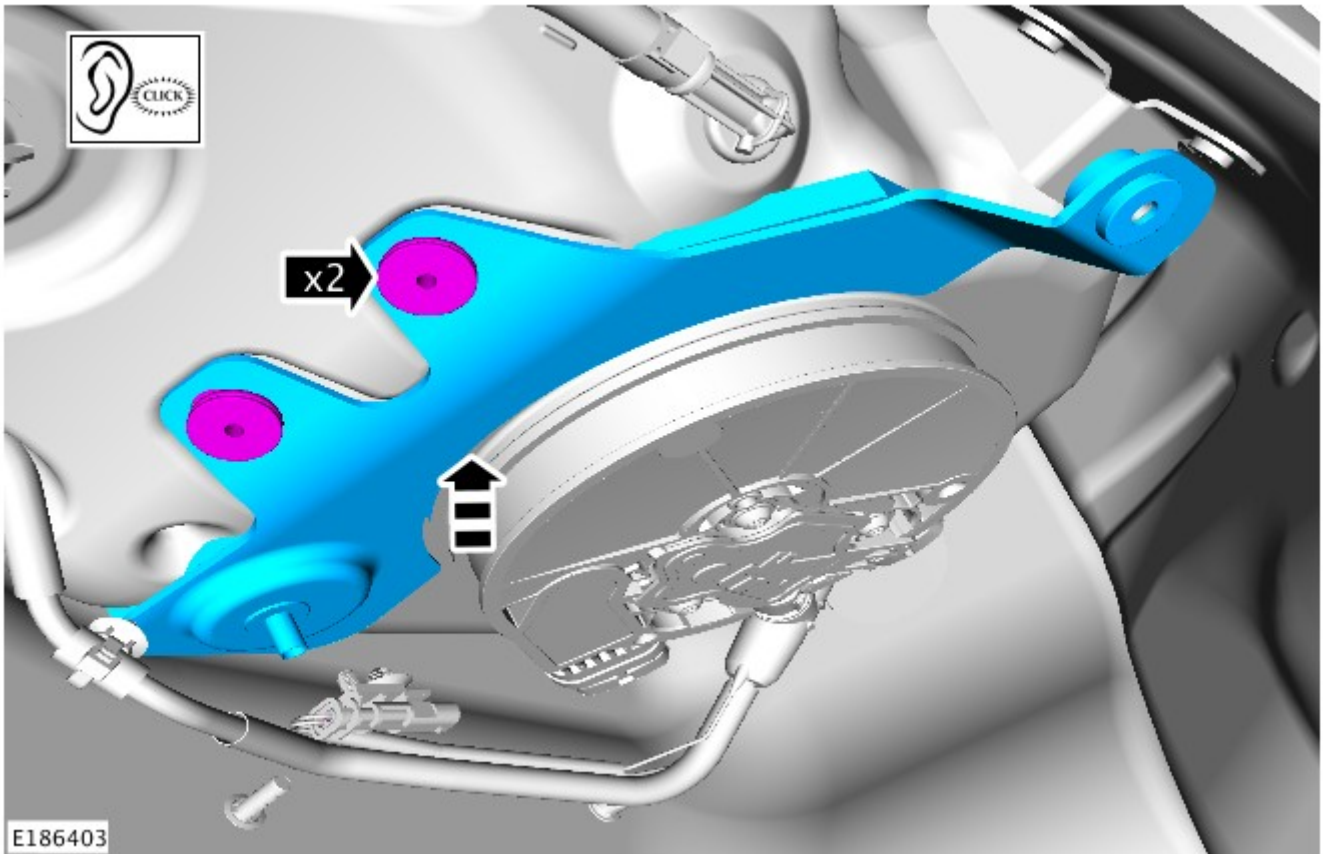


6.  NOTE: Two audible clicks will be heard when releasing the two clips from the diesel exhaust fluid tank.

Remove the diesel exhaust fluid tank lower bracket from the diesel fluid tank.

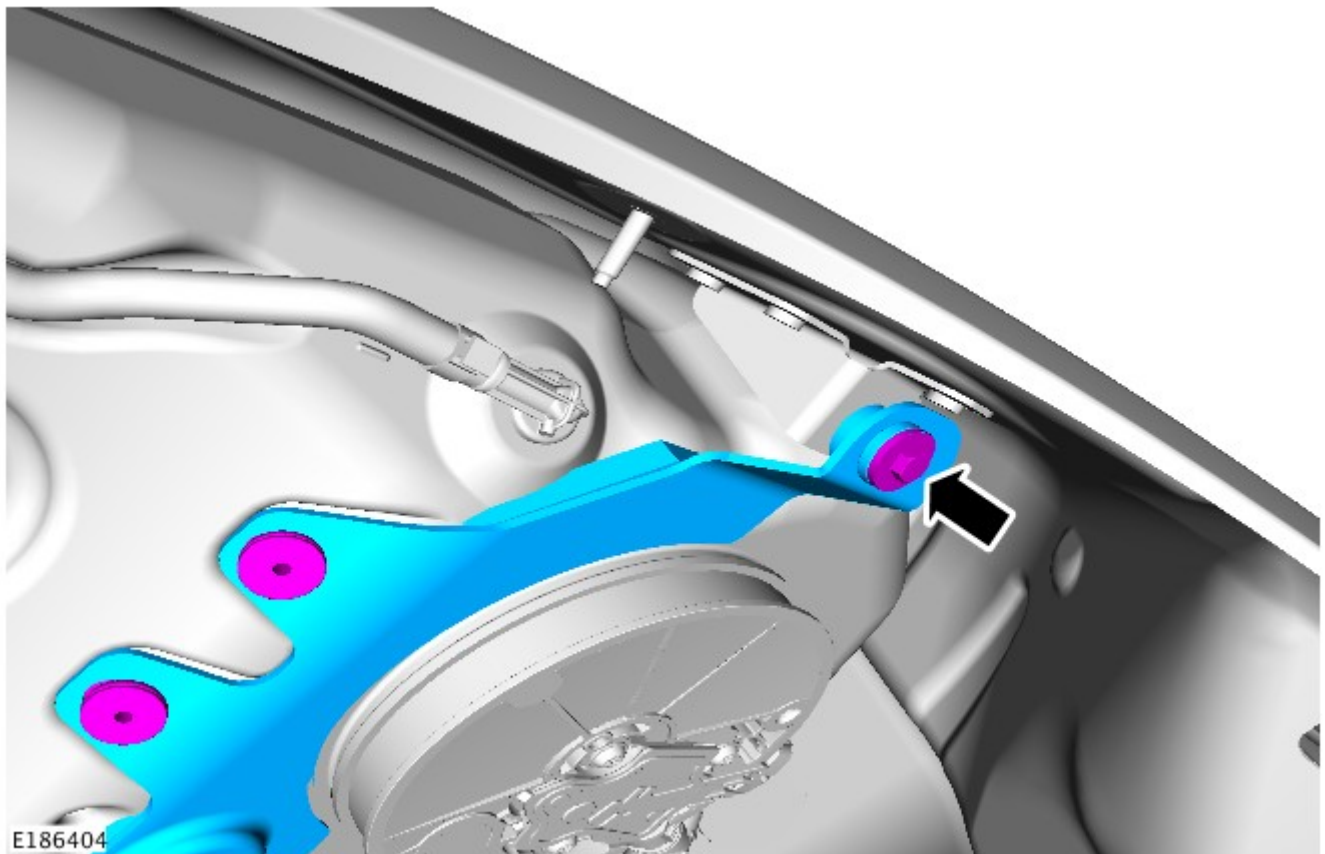


7. Install the modified diesel exhaust fluid tank lower bracket.



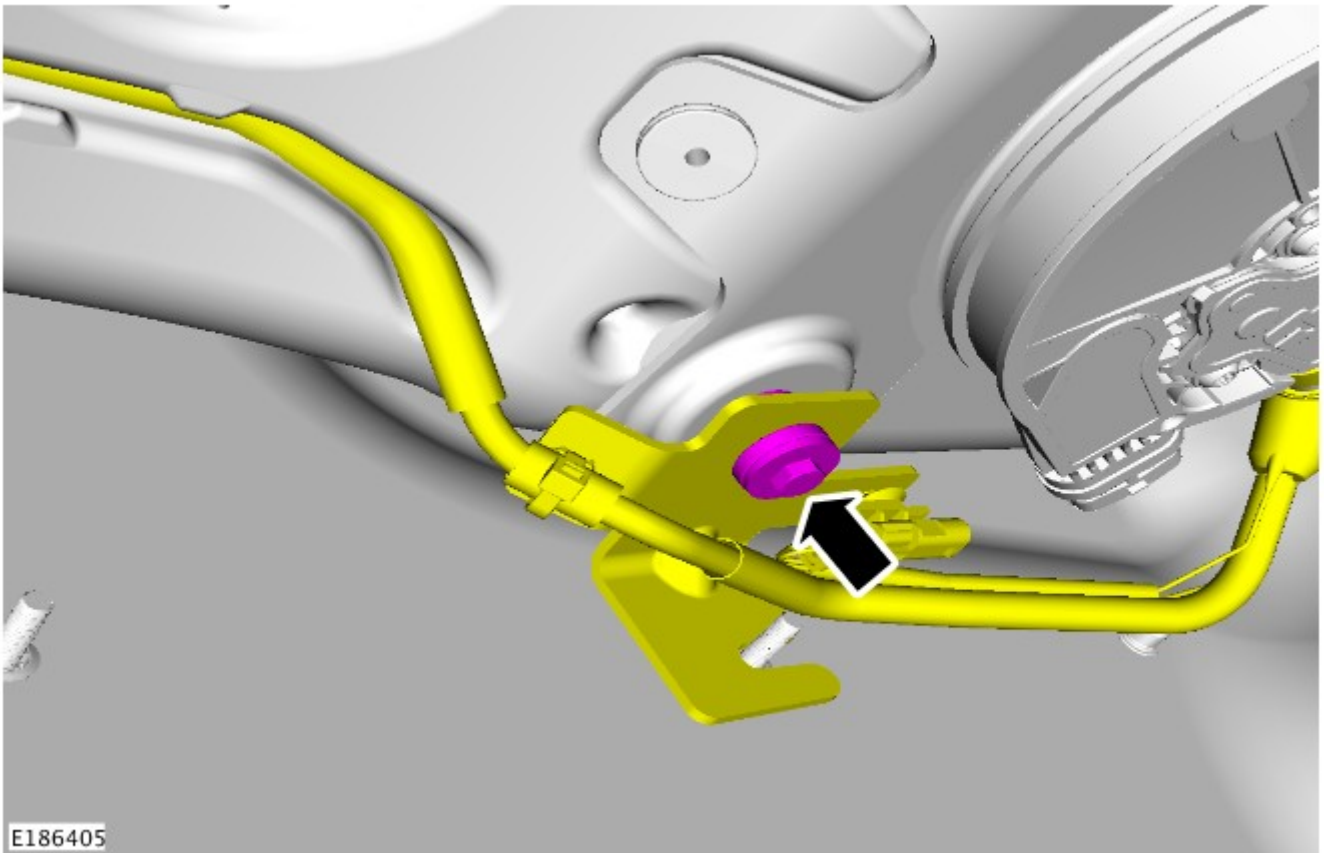
8. Install the modified diesel exhaust fluid tank lower bracket bolt.

- Torque: 7 Nm



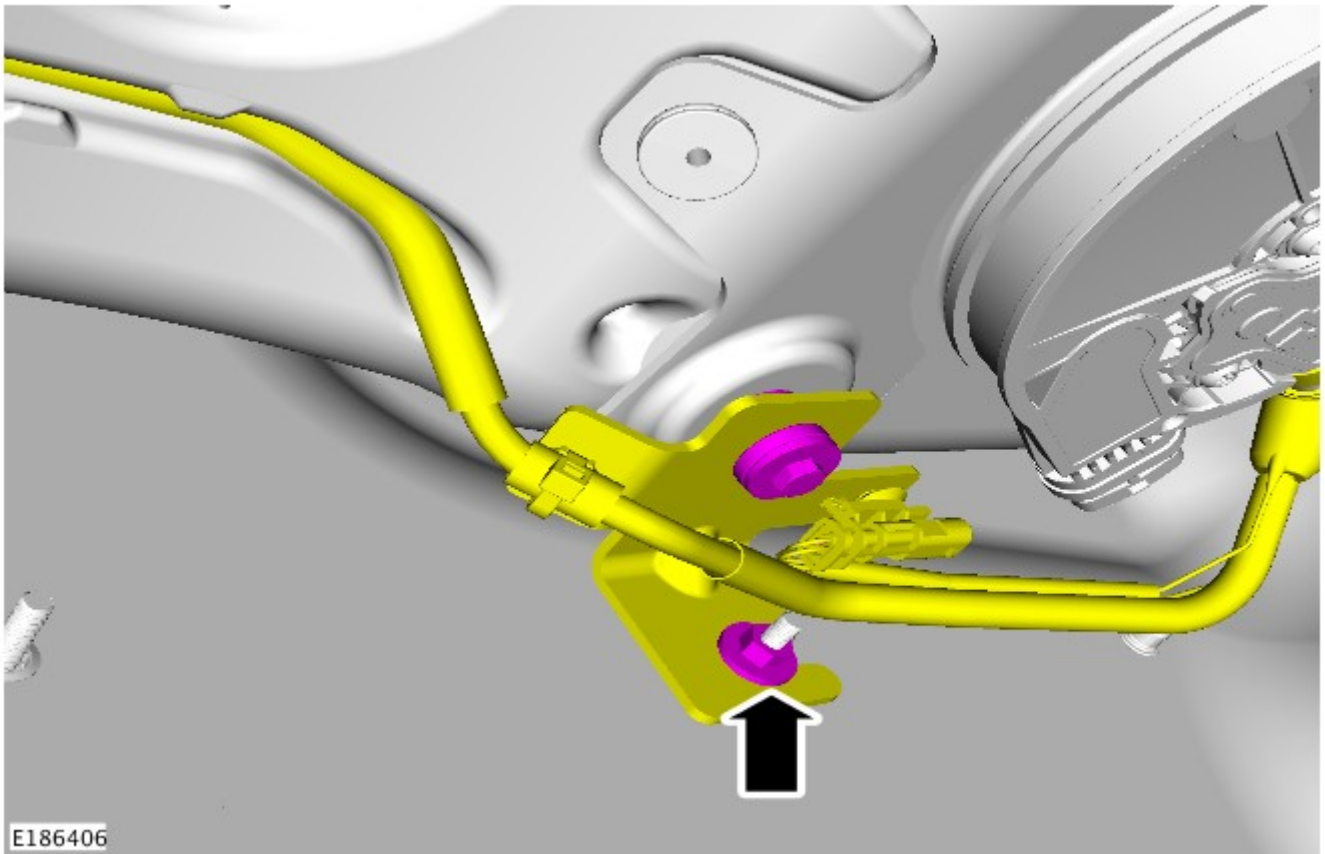
9. Install the diesel exhaust fluid tank support bracket securing bolt.

- Torque: 7 Nm

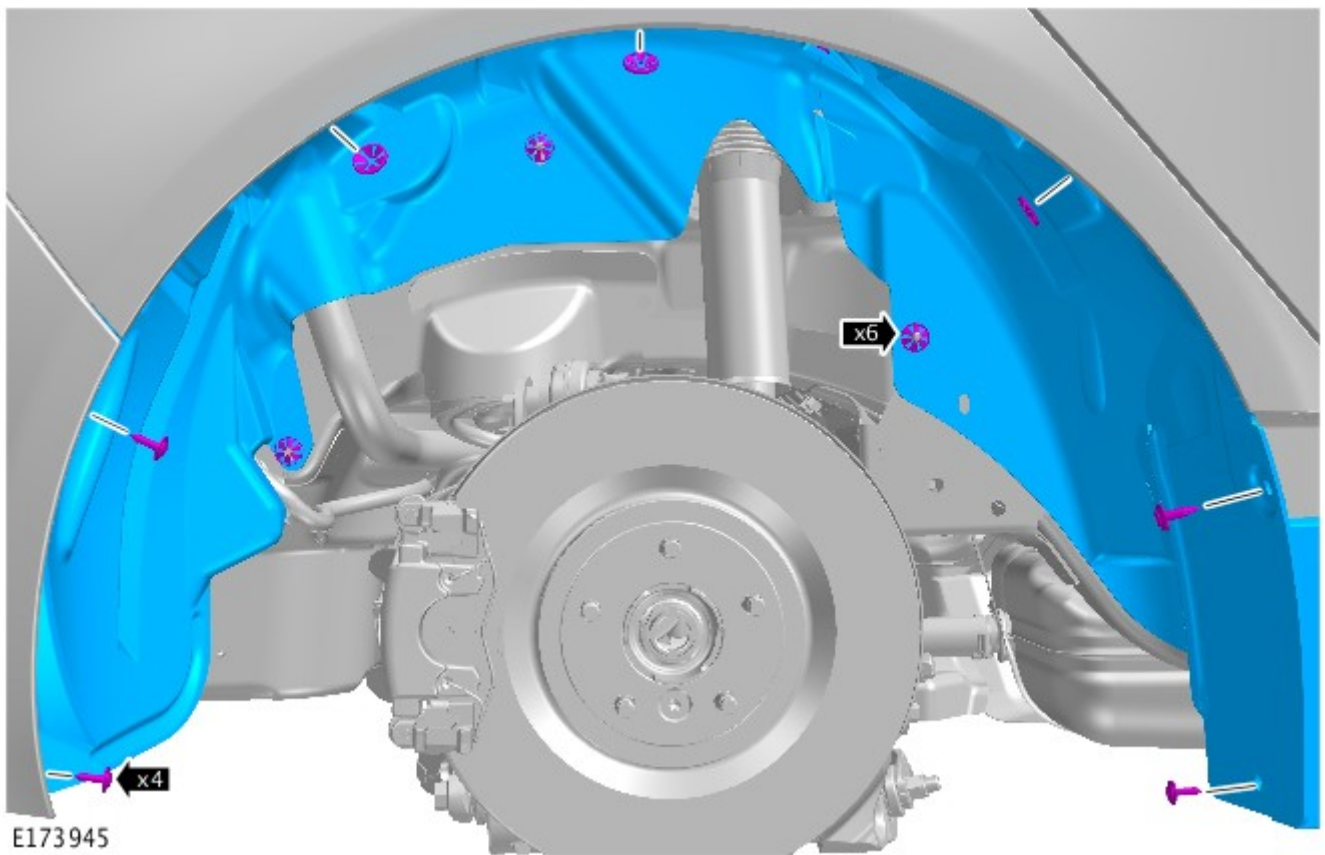


10. Install the diesel exhaust fluid tank support bracket securing nut.

- Torque: 7 Nm



11. Install the rear left wheel arch liner.



12. Install the rear left wheel and tire assembly (see TOPIx Workshop Manual section 204-04: Wheels and Tires).