
Reference	SSM72986
Models	XF / X260
Title	XF - X260 Water trapped in rear doors
Category	Body
Last modified	10-Oct-2016 00:00:00
Symptom	110000 Sealing
Attachments	X260 DOOR BLOCKAGE.pdf (X260 DOOR BLOCKAGE.pdf)
Content	<p>Issue: A customer may present a vehicle with water trapped / sound in its rear door</p> <p>Cause: Body sealant not cut off properly during build process</p> <p>Action: Please see attached file highlighting a correct and incorrect version of the body sealer extent. Should you have a vehicle having over application of sealant, please trim it away to allow any trapped water to drain away. Check both sides of the car, and for any consequential damage as necessary.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>

