

Reference	SSM73025
Models	F-PACE / X761 XE / X760 XF / X260 XJ / X351
Title	InControl Touch Pro problems with Global Positioning System (GPS)
Category	Electrical
Last modified	24-Oct-2016 00:00:00
Symptom	207000 Entertainment Systems
Content	<p><u>Issue</u> Customer complaint of</p> <ol style="list-style-type: none"> 1. No GPS signal. 2. No update on current vehicle position on the display. 3. No update to the time displayed. 4. China only might state that the GPS page says the GPS signal is invalid. <p><u>Cause</u> Memory updates can become corrupted when data is being stored.</p> <p><u>Action:</u> Update the Information Master Controller(IMC) using DVD147.03 or later. Do not replace the IMC for this issue.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>