

# Service Campaign Bulletin

Campaign No. 2014010002, January 2014

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 204 (C-Class), Model Year 2014**  
**Rework Seam Seal at Right Tail Lamp**

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the seam seal at the right rear tail lamp may not be to specification. To verify and correct this condition, an authorized Mercedes-Benz dealer will rework the seam seal at the right rear tail lamp at the next workshop visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 44 vehicles are affected.

Order No. P-SC-2014010002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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## Procedure


1.  Remove right tail lamp (AR82.10-P-4905CW).

 **Note:**

- Be careful not to damage tail lamp seals when removing tail lamp.
2. Thoroughly clean seal seam and then degrease with silicone remover (shop supply).
  3. Apply missing sealant (Figure 1).



**Figure 1**

4.  Assemble in reverse order.

**i** **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

### Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1*	Seam sealant	A 004 989 29 20	100%

\* 1 container is sufficient for 20 vehicles. Submit as local purchase SEA00159, handling is included.

**i** **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

### Warranty Information

**Operation:** Rework right tail lamp seal seam (02-8392).

Damage Code	Operation Number	Labor Time (hrs.)
63 930 32 7	02-8392	0.4

**i** **Note**

Operation Number labor times are subject to change.