

**FORD:**

2011-2016 F-Super Duty

This article supersedes TSB **16-0034** to direct all repairs to the updated service procedures located in the online Workshop Manual (WSM) and Powertrain Control/Emission Diagnosis (PC/ED) manual.

**ISSUE**

Some 2011-2016 F-Super Duty vehicles equipped with a 6.7L diesel engine, may exhibit an illuminated MIL with DTCs P208E and/or P218F stored in the powertrain control module (PCM) memory due to urea crystals forming on the reductant injector nozzle.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

Follow the improved diagnostic and repair information contained in the updated online WSM and PC/ED for the customer symptom. The revised service and diagnostic procedures provide more accurate diagnosis and repair direction. The new procedure improves the cleaning process for the reductant injector and reduces part replacement.

This article is informational only and all claiming is based on the WSM or PC/ED direction.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage  
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.