

# Technical Service Bulletin



## 66 Paint flakes off radiator grille or license plate holder

66 16 55 2038652/5 August 2, 2016. Supersedes Technical Service Bulletin Group 66 number 15-53 dated May 7, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, Q5	2013 - 2016	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised header data (Added model years) Revised <i>Warranty</i> (Added time for license plate trim replacement on vehicles with parking aid sensor)
4	5/7/2016	Revised <i>Production Solution</i> (Added information about improved paint process)
3	1/20/2015	Revised <i>Warranty</i> (Updated Service Number and Labor Operations)

The paint is flaking off of the radiator grille or front license plate holder (Figure 1).



**Figure 1.** Example of flaked-off paint.

## Technical Background

The surfaces of these components were too smooth (due to high-gloss polishing tools), which led to weak adhesion of the paint during production. Only components with color index T94 are affected.

## Production Solution

Polishing tools have been modified to create a rougher surface for better paint adhesion. The painting application has been improved as the supplier is now using a new paint facility. The improved components that have been produced were installed on vehicles being built around May 1, 2015.

## Service

Replace the components according to the instructions in Elsa at *Repair Manual >> Body >> Body Exterior >> 66 Exterior Equipment >> Radiator Grille/Front Trim*.

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## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	Use one of the following: <ul style="list-style-type: none"> <li>• 6683 (For license plate trim only)</li> <li>• 6605 (For radiator grille only OR both radiator grille <u>and</u> license plate)</li> </ul>		
<b>Damage Code:</b>	0030		
<b>Labor Operations:</b>	<b>License plate trim replacement only:</b>		
	For A4, allroad:		
	License plate trim remove+reinstall (without parking aid sensor)	6683 1900	20 TU
	License plate trim remove+reinstall (with parking aid sensor)	6683 1999	30 TU
	For A5:		
	License plate trim remove+reinstall (without parking aid sensor)	6683 9999	20 TU
	License plate trim remove+reinstall (with parking aid sensor)	6683 1999	30 TU
	For Q5, SQ5:		
	License plate trim remove+reinstall (without parking aid sensor)	6683 1901	20 TU
	License plate trim remove+reinstall (with parking aid sensor)	6683 1999	30 TU
	<b>Radiator grille only OR both radiator grille <u>and</u> license plate:</b>		
	For A4, A5:		
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	20 TU
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	30 TU
	Front bumper cover remove + reinstall	6329 1900	70 TU
	License plate trim replacement (if needed)	6683 1999	10 TU
	For allroad:		
Radiator grille remove + reinstall	6605 1952	40 TU	

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	Front bumper cover remove + reinstall	6329 1910	70 TU
	Fog light adjusted (if necessary)	9464 1600	20 TU
	License plate trim replacement (if needed)	6683 1999	10 TU
	For Q5:		
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	40 TU
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	50 TU
	Front bumper cover remove + reinstall	6329 1900	90 TU
	License plate trim replacement (if needed)	6683 1999	10 TU
	For SQ5:		
	Radiator grille remove + reinstall	6605 1956	20 TU
	Front bumper cover remove + reinstall	6329 1900	90 TU
	License plate trim replacement (if needed)	6683 1999	10 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2038652/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2038652) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.