

TECHNICAL BULLETIN

JTB00414NAS1

28 SEP 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-01

'Creak' Noise From Door

AFFECTED VEHICLE RANGE:

XJ Range (X351)

Model Year: 2010-2015

VIN: V00325-V85085

Manufacturing Plant: Castle Bromwich

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A 'creak' noise from the door may be evident while driving at slow speeds.

Cause: This may be caused by friction between the door seal and the paint.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:



NOTE: all four (front - left and right; rear - left and right) door seals must be replaced.

C2D45692	Door seal - Front - Right	Quantity: 1
C2D45693	Door seal - Front - Left	Quantity: 1
C2D45694	Door seal - Rear - Right - SWB	Quantity: 1
C2D45696	Door seal - Rear - Left - SWB	Quantity: 1
C2D45697	Door seal - Rear - Right - LWB	Quantity: 1
C2D45695	Door seal - Rear - Left - LWB	Quantity: 1

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front door seal - Renew - One door	76.40.30	0.10	41	C2D45692
Rear door seal - Renew - One door	76.40.34	0.10	41	C2D45694



NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:

NOTE: all four (front - left and right; rear - left and right) door seals must be replaced

- 1** Renew the front left door seal TOPIx Workshop Manual, section 501-01; follow Steps 7 and 17 only; reverse these steps to install).
 - Repeat this step on the front right door.
- 2** Renew rear door seal - left and right (see TOPIx Workshop Manual, section 501-01; follow Steps 7 and 16 only; reverse these steps to install).
 - Repeat this step on the rear right door.