

SERVICE ACTION K309: OXYGEN [O2] SENSORS

SERVICE BULLETIN

09-NOV-15 No.: 6-284NAS SECTION: GENERAL MARKET: CAN / USA (issue 2) INFORMATION

CHANGES ARE HIGHLIGHTED IN GRAY

DESCRIPTION

To address concerns with the correct operation of the Oxygen (O_2) Sensors, updated Engine Control Module (ECM) software is required on the models, engine variants, and Vehicle Identification Number (VIN) ranges as listed in the Affected Vehicle Range.

AFFECTED VEHICLE RANGE

The model year and VIN ranges of affected vehicles are:

- XF (X250) 2013-2015; S50937-U88782; (3.0LSC V6; 5.0L NA / SC V8)

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (K309) prior to undertaking any rework action.

Retailers are required to HOLD only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Refer to Technical Bulletin K309NAS, Service Action: Oxygen (O_2) Sensors, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **'K309'** together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 October 2017** closure date must be submitted for payment within 30 calendar days of completion of the repair.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

NOTE: the Engine Control Module (ECM) may also be referred to as Powertrain Control Module (PCM).

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / Value
K309	В	Configure the PCM	86.99.26	0.20	-	-
K309	С	Configure the PCM Drive in/drive out	86.99.26 10.10.10	0.20 0.20	-	

Normal Warranty policies and procedures apply.