
Reference	SSM72293
Models	F-TYPE / X152 XE / X760 XF / X260
Title	Jaguar XE / XF & F Type HVAC System stuck in Hibernation Mode
Category	Electrical
Last modified	26-Feb-2016 00:00:00
Symptom	208000 Climate Control

Content**Issue:**

Customers or Technicians may report that the HVAC Cabin Temperature Control does not function correctly and is stuck at 22 degrees Centigrade or 72 degrees Fahrenheit. Customer or Technician may also see the Message 'A/C System in Hibernation' Condition - waiting to wake up' displayed on the Touch screen

Cause:

The HVAC system needs to operate automatically which during the first operation then lubricates the A/C Compressor or in the unlikely event, the HVAC system has a concern detected

Action:

1. Ensure that the vehicle is in 'Customer / Normal Mode' and not in Transport or Manufacturing Mode
2. Start the vehicle and leave it at idle for a minimum of 5 minutes. Cycle the ignition and re-test
This will allow the self-lubrication routine to complete.
3. If the issue persists, check for signs of A/C gas leaks on the HVAC system, If evidence of a leak is found, Investigate & repair the cause of the leak before re-charging the system
4. If no leaks are found, raise a Technical Assistance case with DTS to request further diagnostic help with the repair.