

Reference	SSM72600
Models	XF / X260
Title	Touch Screen Error Message #1009 Displayed
Category	Electrical
Last modified	11-Feb-2016 00:00:00
Symptom	207000 Entertainment Systems
Attachments	Error 1009 Screen Shot.jpg (Error 1009 Screen Shot.jpg)

Content **Issue:** 2016 Jaguar XF Models may display the following error message on the touch screen display when attempting to use the navigation system:

**An error has occurred during “screenin” of
“skins/default/swf/NavPopupGenericScreen.swf”**

Cause: Audio Head Unit software concern.

Action: Should this message be encountered follow the steps below to update the Audio Head Unit software.

- Select the 'Selected Symptoms' tab, and then select the following: Electrical - Information and entertainment system – Entertainment system
 - Read and close any publication from the list of recommended candidates to expose the 'Extras' tab.
- Select the 'Extras' tab.
- From the Recommendations tab, select Run to perform the 'Configure existing module - Audio head unit - Low line' option.
- Please submit an EPQR for any vehicles with this concern.

Note: SDD DVD 143 patch file 3 or later is required for this repair.

3:04 PM

HO

Error



An error has occurred during "screenIn" of "skins/
default/swf/NavPopupGenericScreen.swf"

Error #1009

OK