

Reference	SSM72791
Models	XE / X760
Title	X760 Vehicle may not start with BCM DTC U0300-00 stored
Category	Electrical
Last modified	26-May-2016 00:00:00
Symptom	203000 Basic Electrical
Content	<p>Issue: Engine does not crank, DTC U0300 00 logged either in the Body Control Module (BCM), or PowerTrain Control Module (PCM) and Transmission Control Module (TCM), with Gateway Module (GWM) and various other Electronic Control Units (ECUs) showing as offline in Network integrity test on Symptom Driven Diagnostics (SDD) machine.</p> <p>Cause: GWM not transmitting any messages on PowerTrain CAN network, this in turn also prevents other ECUs from waking up.</p> <p>Action: Recover the vehicle with a battery hard reset, then update the GWM software to the latest available level, using the JLR approved diagnostic tool with SDD_145.01.001 or later.</p> <p>Affected VIN range - JA900000 - JA942528</p>