

TECHNICAL BULLETIN  
JTB00500NAS1  
21 JUN 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 501-10**

'Click' Noise From Front Right Seat Cushion

**AFFECTED VEHICLE RANGE:**

**XJ Range (X351)**

**Model Year:** 2016 Onwards  
**VIN:** V90866 Onwards  
**Assembly Plant:** Castle Bromwich

MARKETS:

NAS

**CONDITION SUMMARY:**

**Situation:** Only on vehicles with front seats equipped with both massage and front cushion extension functions, a 'click' noise may be heard when raising / lowering the right front seat cushion.

**Cause:** This may be caused by a clash between massage pump and the fore / aft motor connector.

**Action:** Should a customer express this concern, follow the Service Instruction below.

**PARTS:**

No Parts Required

**TOOLS:**

Refer to Workshop Manual for any required special tools.

**WARRANTY:**

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

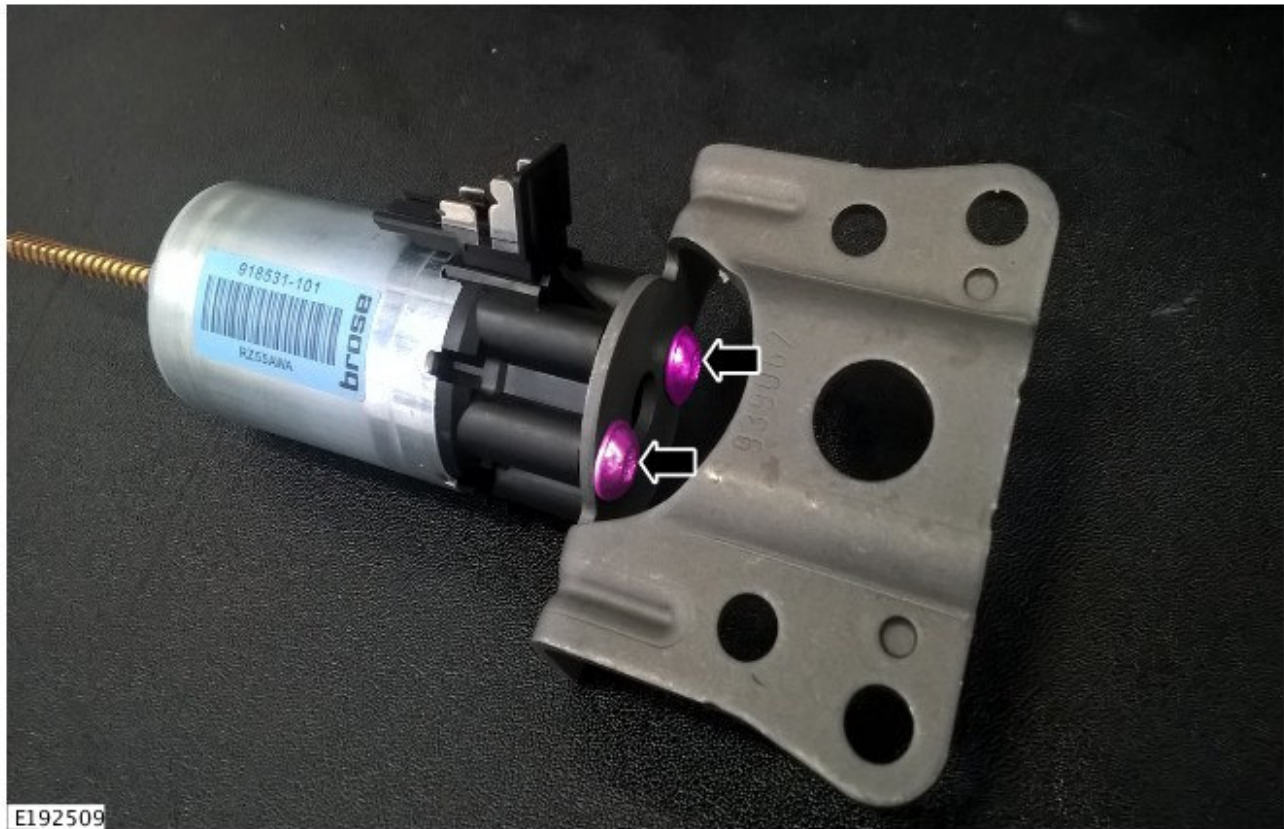
 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front Seat Track Motor - Adjust	<b>76.71.62</b>	0.4	41	C2D26718

 **NOTE: Normal Warranty procedures apply.**

**SERVICE INSTRUCTION:**

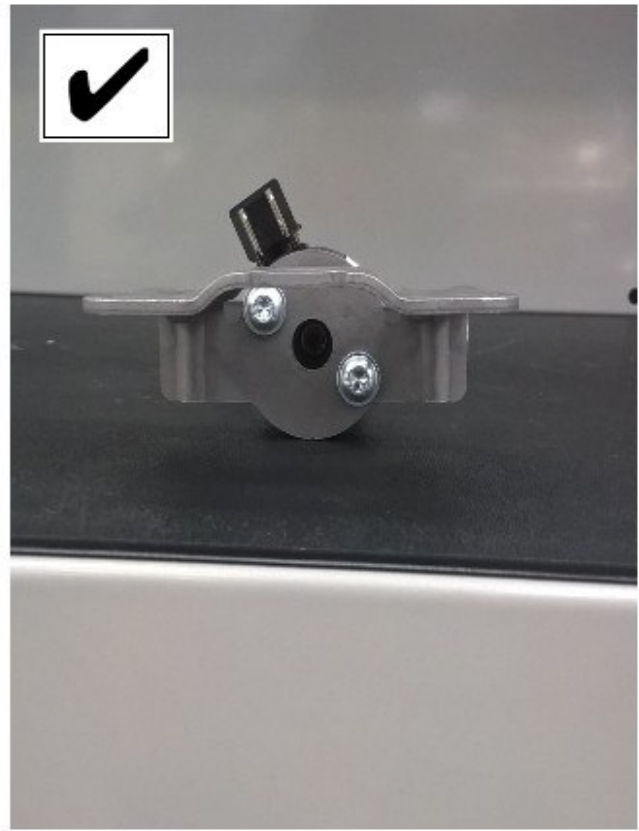
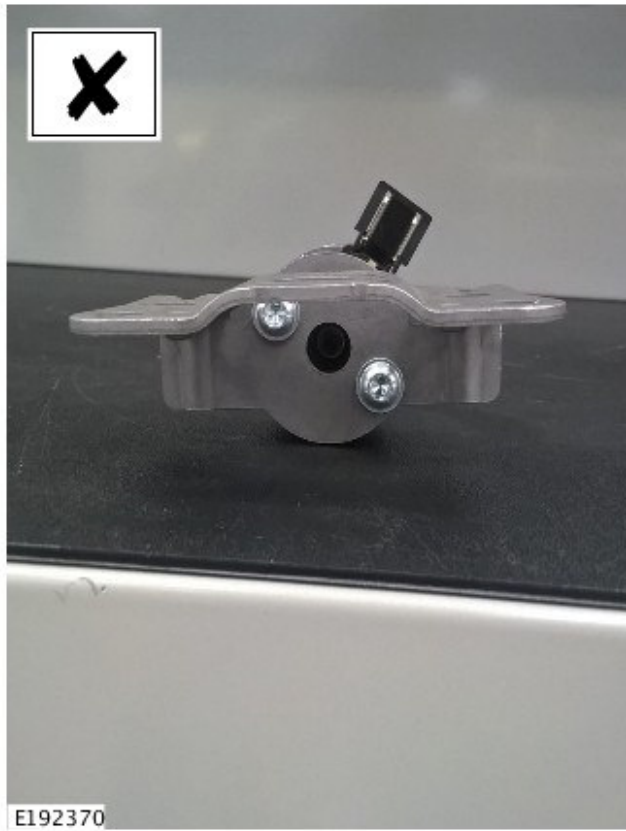
1. Remove the front right seat track motor (see TOPIx Workshop Manual section 501-10: Seating).
2. Remove the seat track motor from the seat track motor bracket.



3.  **NOTE: The orientation of the front seat track motor to the bracket must be installed as shown (✓).**

Install the seat track motor to the seat track motor bracket as shown (✓).

- Torque: 1.7Nm +/- 0.2Nm



4. Install the front right seat track motor (see TOPIX Workshop Manual section 501-10: Seating).