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Subject: MULTI INFORMATION DISPLAY AND DENSO NAVIGATION SYSTEM SERVICE INFORMATION	Bulletin No: 09-028/12
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BULLETIN NOTE

- This bulletin supersedes the previous bulletins 09-028/12 issued on 08/10/12 and 07/27/12, 09-022/11 issued on 09/01/2011 and 09-074/09 issued on 11/13/2009. The APPLICABLE MODEL(S)/VINS, DESCRIPTION has been revised.

APPLICABLE MODEL(S)/VINS

2004-2013 Mazda3	2006-2013 Mazda6	2007-2012 CX-7
2007-2013 Mazdaspeed3	2006-2007 Mazdaspeed6	2007-2012 CX-9
2006-2010 Mazda5	2004-2011 RX-8	

DESCRIPTION

The multi Information display (MID) and navigation system support for diagnostics, parts authorization, and parts exchange require contacting the proper source. Please contact the appropriate source by referring to the following tables.

- DENSO Navigation Help Desk at 888-285-4236 from 7am-5pm Pacific Standard Time.
 - Part authorization for DENSO parts is required prior to exchange.
- United Radio - refer to Dealer Assistance Group's "Exchange Central" on MX Connect.
 - Part authorization for United Radio parts is NOT required prior to exchange.

NOTE: United Radio does not provide technical support.

MULTI INFORMATION DISPLAY AND NAVIGATION PART APPLICATION

Year	* Model								
	RX-8	Mazda3	Speed3	Mazda5	Mazda6	Speed6	CX-5	CX-7	CX-9
2004	A,B	A,B	---	---	---	---	---	---	---
2005	A,B	A,B	---	---	---	---	---	---	---
2006	A,C	A,C	---	A,C	A,C	A,C	---	---	---
2007	A,C	A,C	A,C	A,C	A,C	A,C	---	A,C	A,C
2008	A,C	A,C	A,C	A,B	A,C	---	---	A,C	A,C
2009	D	A,C	A,C	D	D	---	---	A,C	A,C
2010	D	E	E	D	D	---	---	D,E	D
2011	D	E	E	---	D	---	---	D,E	D
2012	---	E	E	---	D	---	---	D,E	D
2013	---	A,E,F	A,E,F	---	D	---	A,F	---	A,F

* **NOTE:** Parts exchanged - for the most current information, see the DAG Exchange Central website.

Code	Part Description	Exchange Source	Technical Support	
			Warranty	Out of Warranty
A	Audio Unit with Touch Screen Display	United Radio	Mazda Hotline	
B	Navigation DVD ROM Unit	United Radio	Mazda Hotline	
C	Navigation DVD ROM Unit	DENSO	DENSO	Mazda Hotline
D	Audio Unit with Navigation DVD ROM Unit	United Radio	Mazda Hotline	
E	Multi-Information Display (MID) Unit (with or without navigation)	DENSO	DENSO	Mazda Hotline
F	TomTom Navigation Unit	Refer to TSB 09-041/12		

NOTE:

- All other components such as GPS antenna, are available without prior authorization as a service part or as an exchange part through United Radio.
- For in-stock vehicles, dealers will be directed to order new parts. Only in-stock vehicles require installation of a new component and DSM authorization. Please contact Dealer Assistance Group.
- DENSO will provide warranty part exchange for navigation and non-navigation equipped vehicles with Multi-Information Display (MID) concerns.
- Reference Warranty Bulletin (Category AD / Number 8) / Mazda Warranty Policies and Procedures Manual for parts exchange procedures. Failure to follow the proper warranty procedures may result in a warranty debit.
- Some, but not all components available as exchange for warranty repairs are available as exchange for out of warranty repairs. Please contact the supplier for prices and availability.