

Subject: SIRIUSXM SATELLITE RADIO REGISTRATION TRANSFER AFTER UNIT REPLACEMENT	Bulletin No: 09-012/14
	Last Issued: 02/14/2014

BULLETIN NOTE

- This bulletin supersedes the previous bulletin 09-030/13, issued on 11/08/2013. The APPLICABLE MODEL(S)/VINS, DESCRIPTION have been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

Vehicles equipped with SiriusXM satellite radio

2005-2014 Mazda3	2012-2014 Mazda5	2005-2011 Mazda RX-8
2003-2015 Mazda6	2007-2012 Mazda CX-7	2004-2005 Mazda Miata
2006-2010 Mazda5	2007-2014 Mazda CX-9	2006-2014 Mazda MX-5

DESCRIPTION

When replacing the SiriusXM satellite radio unit (or a MAZDA CONNECT tuner and amp unit (TAU)) with replacement tuner for any reason, a call must be made to inform SiriusXM of the existing Radio ID and the new/replacement SAT Radio ID as soon as possible to ensure the customer leaves the dealership with active (working SAT radio).

SIRIUSXM SATELLITE RADIO UNIT REPLACEMENT

1. Record both old and new satellite radio unit IDs. Refer to "DISPLAYING THE SIRIUSXM RADIO ID (ESN)."
 - Old unit ID _____.
 - New unit ID _____.
2. Replace/Swap the SiriusXM satellite radio unit (or a MAZDA CONNECT tuner and amp unit (TAU)). Refer to MS3 online or Workshop Manual section 09-20:
 - Mazda3 (MAZDA CONNECT) - TUNER AND AMP UNIT (TAU) REMOVAL/INSTALLATION.
 - Mazda3 - SIRIUS SATELLITE RADIO UNIT REMOVAL/INSTALLATION.
 - Mazda5 - SIRIUS SATELLITE RADIO UNIT REMOVAL/INSTALLATION.
 - Mazda6 - SIRIUS SATELLITE RADIO UNIT REMOVAL/INSTALLATION.
 - CX-5 - SIRIUS SATELLITE RADIO UNIT REMOVAL/INSTALLATION.
 - CX-9 - SIRIUS SATELLITE RADIO UNIT REMOVAL/INSTALLATION.
 - MX-5 - SIRIUS SATELLITE RADIO UNIT REMOVAL/INSTALLATION.
3. Park the vehicle outside in a clear view of the sky.

4. Use a cell phone to contact SiriusXM Dealer Support at 1-800-852-9696. Inform the agent:
 - that you are doing a warranty swap on a Mazda vehicle.
 - whether you are using a replacement radio from your inventory or if you are using a radio from another vehicle.
5. Provide the SiriusXM Dealer Support Agent with the old Radio ID and ask them to transfer the service on this radio to the new/replacement Radio. (The Radio ID will either be 8 alphanumeric characters or 12 digits depending on vehicle model and/or year. Refer to the section below "DISPLAYING THE SIRIUSXM RADIO ID (ESN) for details. "
6. Ask the SXM Dealer Support Agent to send an activation signal to the new radio and confirm the SAT radio is active (a signal refresh can also be achieved (if necessary) by entering in the Radio ID into the following url: www.siriusxm.com/oemrefresh

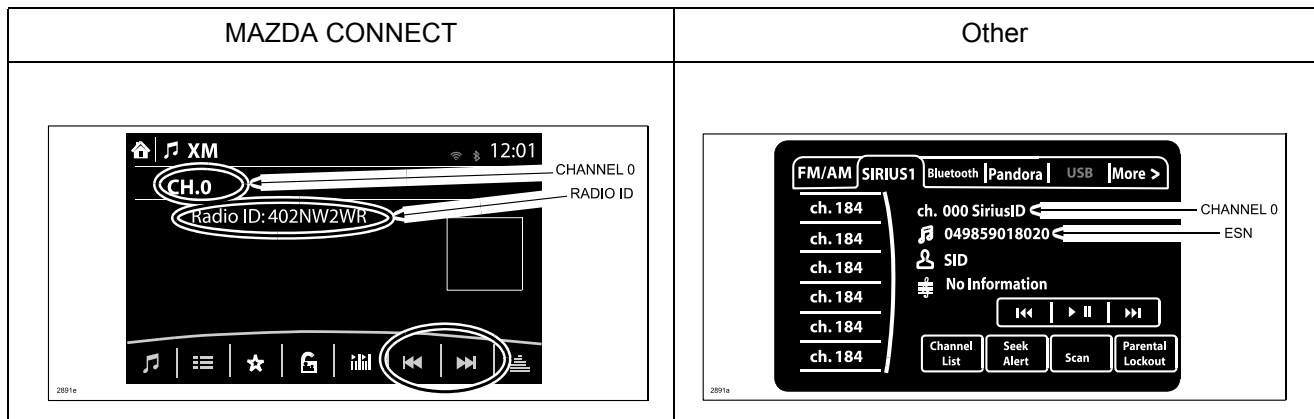
NOTE: Vehicle must be parked outside in a clear view of the sky.

DISPLAYING THE SIRIUSXM RADIO ID (ESN)

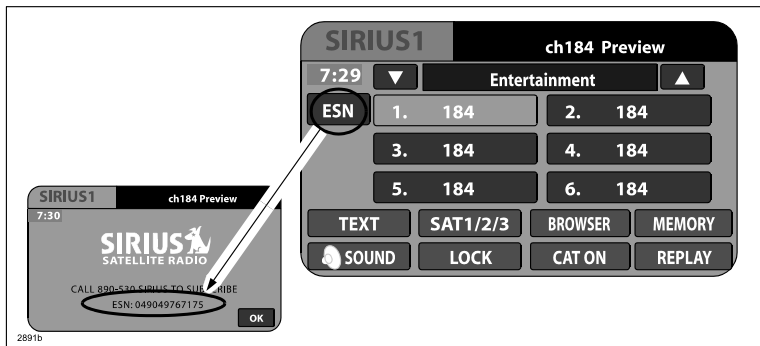
NOTE: For model-specific procedures, refer to the Owner's Manual section 6 "Interior Comfort."

There are several ways to find the SiriusXM satellite radio ID. Below are some examples:

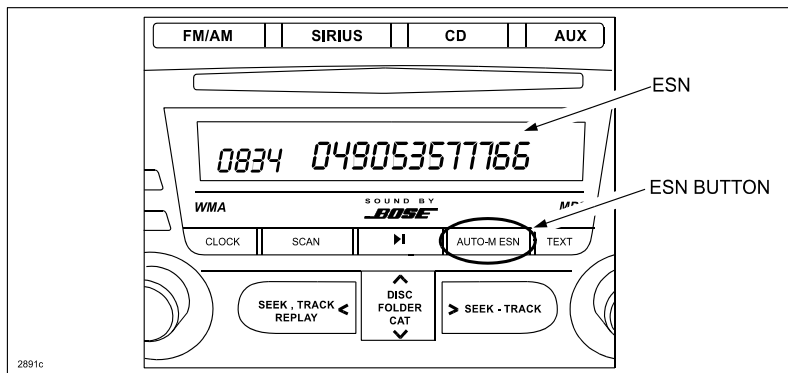
- For most radios, the radio ID (ESN) will display when tuning to channel 0.



- Some radios will display the radio ID (ESN) using the "Menu" function.



- Some radios will display the radio ID (ESN) using the radio faceplate.



- The radio ID (ESN) can also be found on the SiriusXM satellite radio unit sticker.

