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Some 2016 Transit equipped with SYNC 3 may require accessory protocol interface module (APIM) replacement for various reasons. To prevent a software conflict between the APIM and the audio control module (ACM) causing inoperative radio presets, also install ACM part number CK4Z-18C869-H. Monitor OASIS for future updates, engineering is developing a software solution to eliminate the need for ACM replacement. For claiming, use causal part 14G371 and applicable labor operations in section 10 of the service labor time standards (SLTS) manual.