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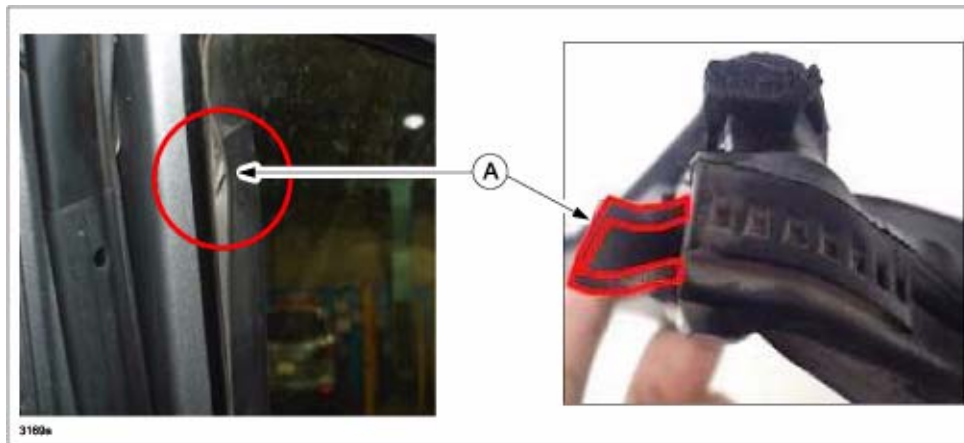
<b>Subject:</b> RATTLE AND/OR WIND NOISE FROM FRONT DOOR GLASS AREA	<b>Bulletin No:</b> 09-017/16
	<b>Last Issued:</b> 03/17/2016

## APPLICABLE MODEL(S)/VINS

2007-2015 CX-9

## DESCRIPTION

Some vehicles may exhibit a rattle noise and/or wind noise from the front door glass area while driving the vehicle. This is caused by a deformed glass run channel (A). The deformed area is located at the upper rear corner of the run channel and is caused by repeated door glass closures in very hot climates. The deformed area causes poor contact between the glass run channel and the door sash, which results in rattle noise and/or wind noise.



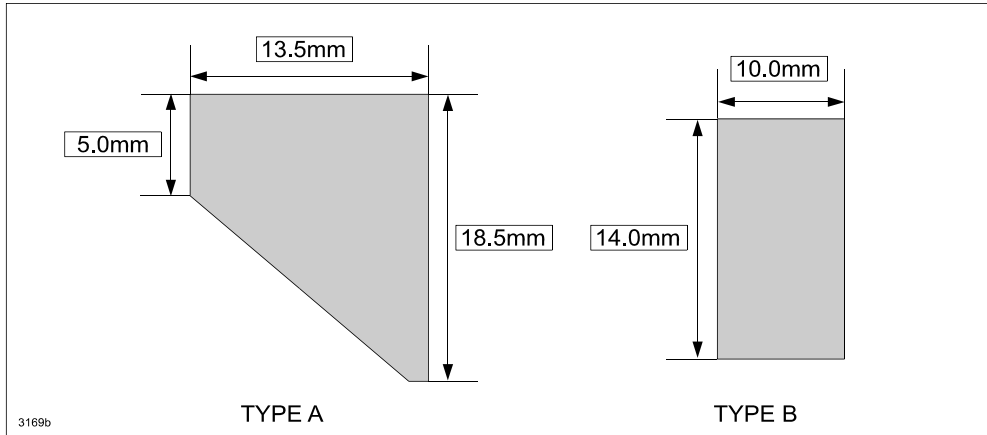
Customers having this concern should have their vehicle repaired using the following repair procedure.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

## REPAIR PROCEDURE

1. Verify the customer concern.
2. Open the rubber sheet set and identify the Type A piece and the Type B piece according to the shapes shown below.

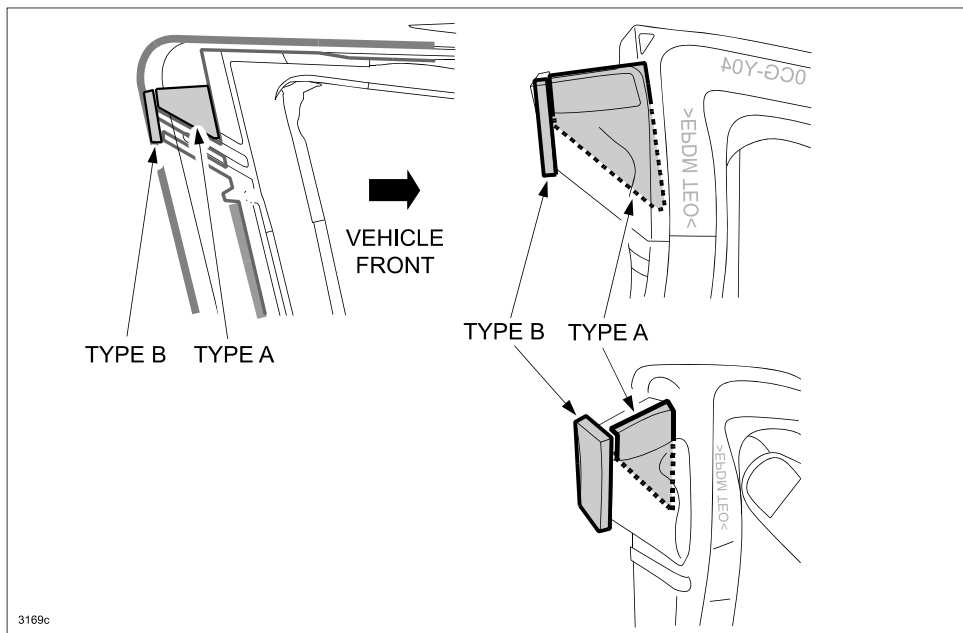
**NOTE:** One Type A piece and one Type B piece repairs one (1) door.



3. First, apply the Type A piece to the upper rear corner of the new run channel (as shown below), then apply the Type B piece.

**NOTE:**

- Apply the rubber pieces to the new run channel **BEFORE** installing the new run channel onto the vehicle.
- Use a locally procured rubber adhesive.



4. Remove the old glass run channel from the vehicle.
5. Install the new glass run channel onto the vehicle after the rubber adhesive has fully dried.
6. Repeat steps 2 - 5 on opposite side door as necessary.
7. Verify the repair.

## PART(S) INFORMATION

Part Number	Description	Qty.	Notes
TKY2-58-607	Rubber Sheet Set	1 or 2	Set includes one Type A piece and one Type B piece. One set repairs one door.
TD11-58-605D	Channel, Glass	1	Right
TD11-59-605D	Channel, Glass	1	Left

## WARRANTY INFORMATION

**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9C
Part Number Main Cause	TD11-58-605D or TD11-59-605D
Quantity	1
Operation Number / Labor Hours:	XXM1EARX / 0.6 Hrs. (one side) XXM1EBRX / 1.1 Hrs. (both sides)

**NOTE:**

- One (1) rubber sheet set repairs one (1) door.
- The cost of the rubber adhesive is included in the labor time.