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| Reference | SSM71847 |
| Models | Range Rover Evoque / L538 |
| Title | Evoque 9HP transmission faults P07E7-07, P2704-07, P07D4-07. |
| Category | Driveline |
| Last modified | 28-Jan-2015 00:00:00 |
| Symptom | 501000 Automatic Transmission Concerns |

Content

Issue:

A small volume of 14MY Evoque (L538) vehicles are flagging the following TCM DTC codes during SDD DTC read (which are related to 9HP48 automatic transmission).

- P07D4-07
- P2704-07
- P07E7-07
- P07E0-07

Cause:

Internal transmission diagnostics have been triggered. Multiple root causes exist.

Action:

Check the transmission serial number (This is visible without component removal).

- If DTC P07D4-07 and/or P2704-07 are stored = Replace the transmission.
- If DTC P07E7-07 or P07E0-07 are stored and the transmission serial number is below 81206 = Replace the transmission.
- If DTC P07E7-07 or P07E0-07 is stored and the transmission serial number is 81206 or above = Check the software level of the vehicle.
- If software matches any of those listed below = Perform TCM update.
- If the software does not match those listed (meaning a later version is already installed) = Replace the transmission.

Software Levels:

| Prefix | Base | Suffix |
|--------|--------|--------|
| EJ32 | 14C337 | CBF |
| EJ32 | 14C337 | CDC |
| EJ32 | 14C337 | CBG |
| EJ32 | 14C337 | CDD |
| | | |
| EJ32 | 14C337 | CBH |
| EJ32 | 14C337 | CDE |
| EJ32 | 14C337 | CAH |
| EJ32 | 14C337 | CCE |
| | | |
| EJ32 | 14C337 | CBJ |
| EJ32 | 14C337 | CDF |
| EJ32 | 14C337 | CAJ |
| EJ32 | 14C337 | CCF |

Note:

- In all cases where by a replacement transmission is needed, please submit an EPQR detailing the symptoms, the fault and any diagnosis performed.
- Seek FRED approval when ordering a new transmission.
- Check for these DTC's before commencing any Field Action.