



ABOVE & BEYOND

UPDATE PRIOR TO SALE UPS4815-1B: MISSING TAILGATE BADGE

SERVICE BULLETIN

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| 05-JUN-15 | NO.: SGI15-17 | SECTION: GENERAL INFORMATION | MARKET: USA |
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DESCRIPTION

An issue has been identified on a limited number of 2015 model year Discovery Sport (L550) vehicles (SE and HSE variants only) where the 'SPORT' tailgate badge may be missing.

AFFECTED VEHICLES

The VIN range of affected vehicles is FH501200-FH531568.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (Q484) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Refer to Technical Bulletin UPS4815-1bNAS, *Update Prior to Sale: Missing Tailgate Badge*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, order only the expected percentage demand of parts identified

| DESCRIPTION | PART No. / SUNDRY CODE | QTY. / VALUE | EXPECTED % OF VEHICLES REQUIRING PARTS |
|----------------|------------------------|--------------|----------------------------------------|
| Tailgate badge | LR063657 | 1 | 100 |

TOOLS

Refer to the Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q484', Option Code 'X', and the relevant SRO and Parts information listed. The SRO that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **18 November 2015** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PART No. / SUNDRY CODE | QTY. / VALUE |
|---------------------|--------------------|---------------------------------------------|-------------|---------------------|-------------------------------|---------------------|
| Q484 | X | Install the new Sport badge to the tailgate | 76.44.89.32 | 0.10 | LR063657 | 1 |
| Q484 | X | Drive in/drive out | 02.02.02 | 0.20 | - | - |

Normal Warranty policies and procedures apply