



Das Auto.

Warranty Information

SAGA Communication

Number: VWS-13-02

Subject: VW Engine Oil Reimbursement Table – VW Castrol Oil Program - Revised (US Dealers)

Date: Sept. 10, 2013

This document conveys Volkswagen SAGA information.

The attached “*Volkswagen Engine Oil Reimbursement Table – VW Castrol Oil Program*” document has been updated and is effective **October 1, 2013**. This table is also available on WISE under Resource Center > Castrol Oil Program > VCOP Engine Oil Reimbursement Table.

For additional details regarding the *Engine Oil Reimbursement Policy*, please consult section 2.4.1.2 *Fluids and Lubricants* of the *Volkswagen Warranty Policies and Procedures Manual*.

Questions

For questions about the *Engine Oil Reimbursement Policy*, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.

Volkswagen Engine Oil Reimbursement Table - VW Castrol Oil Program



10/1/2013

Gasoline Engines				Oil Pricing Per Quart July 1, 2013	
Oil Type	Applicable Vehicles	Castrol Dropship Material	Purchase Volume	Dealer Cost	Retail Price (MSRP)
Mineral 5W 20	Routan 3.8L	ZVW352520Q DSP	1 Quart	\$3.94	\$4.93
		ZVW352520B DSP	1 Gallon (Bulk)	\$2.77	\$3.46
Mineral 10W 30	Routan 4.0L	ZVW352092Q DSP	1 Quart	\$3.94	\$4.93
		ZVW352094 DSP	55 Gallons (Drum)	\$3.25	\$4.06
		ZVW352130 DSP	1 Gallon (Bulk)	\$2.77	\$3.46
Mineral 5W 30	Routan 3.6L	ZVW352082Q DSP	1 Quart	\$3.94	\$4.93
		ZVW352084 DSP	55 Gallons (Drum)	\$3.27	\$4.09
		ZVW352530 DSP	1 Gallon (Bulk)	\$2.80	\$3.50
Synthetic 5W40	All gasoline engine vehicles except Routan	ZVW352540S DSP	1 Quart	\$6.10	\$7.63
		ZVW352540SDDSP	55 Gallons (Drum)	\$4.69	\$5.86
		ZVW352540SBDSP	1 Gallon (Bulk)	\$4.63	\$5.79

VW Castrol Oil Program Participating Dealers		
SAGA Material Part Number	Higher of Dealer Cost Per Quart or Weighted Avg Retail Price Per Quart ¹	SAGA Oil Reimbursement Per 0.1 Quart ²
G 05210750		
G 05210850	\$3.96	\$0.40
G 05253050		
G 05216750	\$6.10	\$0.61

VW Castrol Oil Program Non-Participating Dealers		
SAGA Outside Material Part Number	Weighted Avg Dealer Cost Per Quart ¹	SAGA Oil Reimbursement Per 0.1 Quart ³
MINOIL	\$3.17	\$0.32
SYNGOIL	\$4.74	\$0.48

TDI (Diesel) Engines				Oil Pricing Per Liter/Quart July 1, 2013	
Oil Type	Applicable Vehicles	Castrol Material	Purchase Volume	Dealer Cost (liter/quart)	Retail Price MSRP (liter/quart)
Synthetic SLX 504 / 507	2006 MY Touareg and newer TDI models	G 0521951LDSP	1 liter	\$7.39/\$6.99	\$9.24/\$8.74
		G 0521951DDSP	55 Gallons (Drum)	\$6.75 (qt)	\$8.44 (qt)

VW Castrol Oil Program Participating Dealers		
SAGA Material Part Number	Weighted Avg Retail Price Per Quart ¹	SAGA Oil Reimbursement Per 0.1 Quart ²
G 05219550	\$8.66	\$0.87

VW Castrol Oil Program Non-Participating Dealers		
SAGA Outside Material Part Number	Weighted Avg Dealer Cost Per Quart ¹	SAGA Oil Reimbursement Per 0.1 Quart ³
TDIOIL	\$6.93	\$0.70

Notes:

¹ Weighted averages are determined based on their respective national dealer purchase volume percentages.

² Part pricing for oil reimbursement is based on tenth (1/10) of a quart quantities (quantity of 1 = 0.1 quart, quantity of 10 = 1 quart).

For a MY 2011 Jetta 2.5L oil change where 6.1 quarts are replaced, for example, a quantity of 61 should be entered in the SAGA claim.

³ For engine oil claims, the Outside Material Amount entered in SAGA is based on the tenth of a quart value.

For a MY 2011 Jetta 2.5L oil change where 6.1 quarts are replaced, for example, an amount of \$29.28 (61 tenths of a quart X \$0.48) should be entered in the SAGA Outside Material Amount field.

All information is current as of October 1, 2013. All information is subject to change.