

Technical Service Bulletin



17 "Oil minimum warning, add one quart of oil" message appears, but oil level is above minimum

17 14 51 2038119/1 August 18, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, S4, S5, S5 Cabriolet, Q7, Q5	2011 - 2014	All	3.0 FSI

Condition

- The message "Oil minimum warning, add one quart of oil" appears in the instrument cluster, but the oil level is above the minimum level (when measured with special tool T40178).
- There are no DTCs related to oil level stored in the ECM memory.

Technical Background

The oil level sensor is defective.

Production Solution

Updated oil level sensor.

Service

1. Use special tool T40178 to verify that the oil level is not below the minimum level:
 - Adjust the tool to 132 (Figure 1).
 - The oil level needs to be above "0" (minimum).

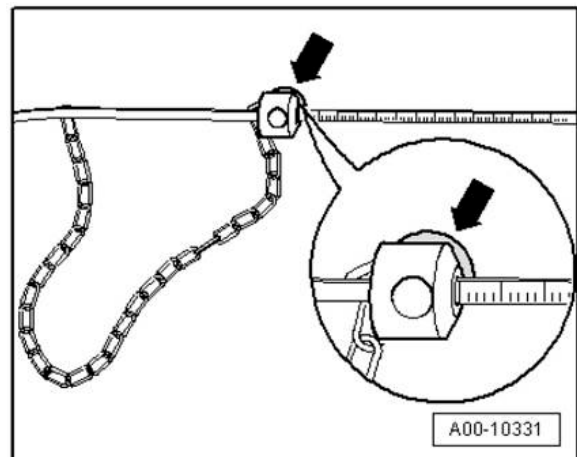


Figure 1. Adjusting the tool.

2. Replace the oil level sensor.

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Note:

Do not perform an oil consumption test.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	1711		
Damage Code:	0010		
Labor Operations:	Replace oil pressure switch (For A6, A7, A8)	1711 1900	90 TU
	Replace oil pressure switch (For A4, A5, Q5)	1711 1900	70 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB # 2038119/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part number	Part Description	Quantity
03C907660R	Oil level sensor	1

Tool number	Tool Description
T40178	Oil level measuring tool



Additional Information

All parts and service references provided in this TSB (2036761) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.