



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 19, 2022

Mr. Cory Hoffman
General Manager
Toyota Motor Engineering & Manufacturing
19001 South Western Ave
Torrance, CA 90501

NEF-107SS
22V-239

Subject: Stability Control Deactivated on Startup/FMVSS 126

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LEXUS/LS500 H/2021-2022
LEXUS/LX600/2022
LEXUS/NX350H/2022
LEXUS/NX450H+/2022
TOYOTA/HIGHLANDER HYBRID/2020-2022
TOYOTA/MIRAI/2021-2022
TOYOTA/RAV4 HYBRID/2022
TOYOTA/RAV4 PRIME/2021-2022
TOYOTA/SIENNA/2021-2022
TOYOTA/VENZA/2021-2022

Mfr's Report Date: April 13, 2022

NHTSA Campaign Number: 22V-239

Components:

ELECTRONIC STABILITY CONTROL:CONTROL MODULE:SOFTWARE

Potential Number of Units Affected: 458,054

Problem Description:

Toyota Engineering & Manufacturing (Toyota) is recalling certain 2022 Lexus LX, Lexus NX HEV, Lexus NX PHEV, Toyota RAV4 HEV, 2021-2022 Lexus LS HEV, Toyota Mirai, RAV4 PRIME, Sienna, Venza, and 2020-2022 Toyota Highlander HEV vehicles. The Skid Control ECU software may not turn on the Vehicle Stability Control (VSC) system when the vehicle is restarted after the driver has disabled the VSC system. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 126, "Electronic Stability Control Systems."

Consequence:

Driving with a deactivated stability control system increases the risk of a crash.



Remedy:

Dealers will update the Skid Control ECU software, free of charge. Owner notification letters are expected to be mailed May 16, 2022. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is 22TA03. Lexus' number for this recall is 22LA01.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Toyota's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide the date when the noncompliance was first observed.

AMENDED 573 REQUIRED.

Identification of the products recalled including specific model names (49 CFR 573.6 (c)(2)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Toyota Motor Engineering & Manufacturing's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement