



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 17, 2022

Mr. Kurt Kurata  
Senior Manager, Product Support and Compliance  
Mitsubishi Motors North America, Inc.  
6400 Katella Avenue  
Cypress, CA 90630

NEF-107ES  
22V-335

**Subject:** Seat Belt Locking Retractor Malfunction/FMVSS 208

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MITSUBISHI/OUTLANDER/2022

**Mfr's Report Date:** May 13, 2022

**NHTSA Campaign Number:** 22V-335

**Components:**

SEAT BELTS:FRONT:RETRACTOR  
SEAT BELTS:REAR/OTHER:RETRACTOR

**Potential Number of Units Affected:** 2,865

**Problem Description:**

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2022 Outlander vehicles. The Automatic Locking Retractor (ALR) in the right front, second-row right, and second-row left seat belt assemblies may deactivate before the seat belts are fully retracted, which can result in an unsecured child restraint system. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 208, "Occupant Crash Protection."

**Consequence:**

An unsecured child restraint system can increase the risk of injury during a crash.

**Remedy:**

Dealers will inspect and replace the seat belt assemblies, as necessary, free of charge. Owner notification letters are expected to be mailed June 23, 2022. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-22-002.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mitsubishi Motors North America, Inc.'s contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement