



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 17, 2022

Mr. Gerard Hones  
Mack Trucks, Inc.  
7900 National Service Road  
Greensboro, NC 27409

NEF-107MR  
22V-401

**Subject:** Steering Gear Assembled Incorrectly

Dear Mr. Hones:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/ANTHEM (AN)/2021-2022  
MACK/GRANITE (GR)/2021-2022  
MACK/LR/2021-2022  
MACK/PINNACLE (PI)/2021-2022  
MACK/TERRAPRO (TE)/2021-2022

**Mfr's Report Date:** June 7, 2022

**NHTSA Campaign Number:** 22V-401

**Components:**  
STEERING

**Potential Number of Units Affected:** 6,023

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2021-22 Granite, Anthem, LR, Pinnacle, and Terrapro tractor trailers. The steering gears may have been assembled incorrectly, which can cause the gear to fracture.

**Consequence:**

A fractured steering gear can cause a loss of steering control, increasing the risk of a crash.

**Remedy:**

The remedy is currently under development. Owner notification letters are expected to be mailed out July 29, 2022. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0437.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mack Trucks, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement