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## **STOP SALE AND DELIVERY – SAFETY RECALL**

**Date: June 17, 2022**

**Subject: Stop Sale and Delivery Notice for Upcoming Safety Recall**

**Affected Models: 2022MY Isuzu N-Series Vehicles (Equipped with 6.0L Gasoline Engines) Built Before November 3, 2021**

**To: Isuzu Dealer Principal, Sales Manager and Service Manager**

Effective immediately, stop the sale and delivery of affected new vehicles in your inventory, even if a customer has purchased an affected vehicle. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any vehicle with the safety defect to customers until after the vehicle has been remedied.**

### **WHAT IS THE CONDITION?**

Isuzu Motors Limited has decided that a defect exists in certain 2022 model year Isuzu NQR and NRR trucks (equipped with 6.0L gasoline engines) built before November 3, 2021. In the affected vehicles, the engine wiring harness assembly was incorrectly wired at the pinout connector for the oil pressure sensor. The ECM (and a technician's scan tool) will not detect the condition for low oil pressure and will always perceive the pressure to be at 126 PSI. If the oil pressure drops below a certain level, the engine oil pressure telltale will not illuminate to indicate low pressure. If the engine oil pressure is low, the defect will mask the warning to the driver or consumer, who may continue to operate the vehicles with a low engine oil pressure. If the engine continues to operate at a low engine oil pressure, it could damage the engine or its components and could cause the engine to seize and stall without prior warning. A seized engine can result in vehicle stalling and increase the risk of a crash.

### **WHAT WE WILL DO – DEALER INVENTORY ONLY**

Isuzu has issued this notification and campaign bulletin CB22-N-001 so that dealers may begin correcting the affected new vehicles in their inventory.

**IMPORTANT: This correction is for affected new vehicles in dealer inventory only. Bulletin CB22-N-001 will be updated when a remedy has been determined for affected customer vehicles.**

### **WHAT YOU SHOULD DO**

You (Isuzu dealers) will correct the engine wiring harness assembly connector in the engine oil pressure sensor in the new vehicles **in your inventory**. Open a repair order referencing this Stop Sale and perform the remedy procedure set forth in Campaign Bulletin CB22-N-001.

**IMPORTANT:** Always confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Information System (IVIS).

You will receive another notice regarding this recall as well as a revised campaign bulletin containing the remedy procedure for affected customer vehicles and sample owner letters once the owner letters have been approved by NHTSA and Transport Canada.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

**Isuzu Commercial Truck of America, Inc.**  
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