## GLOBAL SAFETY FIELD INVESTIGATIONS DCS6205 URGENT - DISTRIBUTE IMMEDIATELY

Date: June 30, 2022

- Subject: Stop Delivery Order for Upcoming Noncompliance N222370090 Increased Stopping Distance During Certain Brake Vacuum Loss Events
- Models: 2018-2020 Buick Regal
- To: All General Motors Dealers

## STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2018-2020 model year Buick Regal vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves these vehicles. The GM recall number is N222370090.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

Certain 2018-2020 model year Buick Regal vehicles may fail to conform to S7.11 of Federal Motor Vehicle Safety Standard (FMVSS) No. 135, "Light vehicle brake systems." These vehicles may exceed the stopping distance prescribed by FMVSS 135, S7.11 for brake performance following loss of brake power assist. If, following the loss of brake power assist, the driver does not use additional effort to apply the brake pedal, the vehicle's stopping distance may increase which could increase the risk of a crash.

To correct this condition, dealers will reflash the software in the electronic brake control module (EBCM).

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this upcoming recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new/used vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your vehicle inventory. To identify involved vehicles in dealer used inventory, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in GlobalConnect.

## Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working to develop a remedy as quickly as possible. When a remedy is available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS