

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 22V-xxx: Valet Parking Mode  
**Date:** Tuesday, July 5, 2022 5:22:34 PM

Publish Date: July 5, 2022  
From: Technical Service  
Expiration Date: July 19, 2022

DCSnet Message  
**Urgent**



Subject: **BMW Recall 22V-xxx: Valet Parking Mode**






BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 5, 2022) on certain Model Year 2022 - 2023 BMW iX SAV and i4 Gran Coupe vehicles that were produced between October 14, 2021 and July 1, 2022.

Bulletins, Recall Notice and Q&A have been attached for further information.

- B65 07 22 - STOP123929 - I20
- B65 08 22 - STOP023929 - G26 BEV

The bulletin will be updated when additional information becomes available.

Attachments:

-  [22V-xyz-FAQ-\(05Jul2022\)\[1657055405046\].pdf](#)
-  [B650722 Recall Notice\[1657055405046\].pdf](#)
-  [B650722\[1657055405046\].pdf](#)
-  [B650822 Recall Notice\[1657055405046\].pdf](#)
-  [B650822\[1657055405046\].pdf](#) [22V-xyz-FAQ-\(05Jul2022\)\[1657055405046\].pdf](#)
- [B650722 Recall Notice\[1657055405046\].pdf](#)
- [B650722\[1657055405046\].pdf](#)
- [B650822 Recall Notice\[1657055405046\].pdf](#)
- [B650822\[1657055405046\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW i, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
RMW i CC-All



SIB 65 07 22

2022-07-06

RECALL 22V-XXX: VALET PARKING MODE

## MODEL

| E-Series | Model Description          | Production Date                 |
|----------|----------------------------|---------------------------------|
| I20      | iX Sports Activity Vehicle | October 14, 2021 – July 1, 2022 |

## AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

## SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 5, 2022) on certain Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between October 14, 2021 and July 1, 2022.

When in Valet Parking Mode, certain warning messages may not be displayed in the instrument cluster. As a result, there is potential non-compliance with a Federal requirement.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

### Supporting Materials

[picture\\_as\\_pdf B650722 Recall Notice.pdf](#)

[picture\\_as\\_pdf B650722\\_22V-xyz-FAQ-\(05Jul2022\).pdf](#)

## **NON-COMPLIANCE RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-xxx: Valet Parking Mode – B65 07 22

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 5, 2022) on certain Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between October 14, 2021 and July 1, 2022.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Non-Compliance Recall**  
**22V-xyz**  
**Program Control Units**  
**Model Year 2022-2023**  
**BMW iX, i4**  
**Issue Date: 07/05/2022**

- Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**  
Model Year 2022-2023 BMW iX and i4 models in the US are potentially affected.
- Q2. What is the specific issue?**  
During supplier production, instrument cluster control unit software may not have been programmed to specifications. As a result, only in Valet Parking Mode, the instrument cluster may not display certain warning messages, and therefore may not meet a Federal requirement.
- [Note: In Valet Parking Mode, it is not possible to change vehicle settings via iDrive. Personal data cannot be displayed. The volume of the audio system is limited. Certain settings in the driving modes are limited.]
- Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**  
Other models have different instrument cluster control unit software programmed to specifications.
- Q4. Can I continue to drive my vehicle?**  
Yes. However, when you are notified by BMW of this Non-Compliance Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Non-Compliance Recall?**  
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has your recent contact and vehicle information, owners should visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**  
The instrument cluster control unit will be reprogrammed for free and will take approximately one hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**  
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).