

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: July 8, 2022

New Subaru Safety & Emissions Recall: WRK-22 – CVT Chain Guide Breakage

New recall **WRK22** will cover 182 pre-production vehicles not already included in the WRK21 recall initiated in December 2021. These additional 182 vehicles will require the same repair.

Background

Subaru of America, Inc. (Subaru) is initiating this safety and emissions recall for certain 2020-2021 model year turbo Legacy vehicles and 2020-2021 model year turbo Outback vehicles in which the Continuously Variable Transmission (CVT) chain may slip and/or break.

Description of the Defect and Safety Risk

Due to a programming error in the transmission control unit (TCU), the drive chain may slip, resulting in breakage of the chain guide. If the drive chain guide breaks, resulting fragments could inhibit the shift select mechanism. If the vehicle continues operation with the drive chain slipping, over time the drive chain could break.

If the drive chain breaks while the vehicle is in motion, the vehicle may experience a loss of motive power, increasing the risk of a crash.

Affected Vehicles

The number of U.S. vehicles included in the WRK22 recall is 182.

Model Year	Carline	Production date range
2020-2021	Legacy (turbo models)	May 17, 2019 – August 3, 2020
2020-2021	Outback (turbo models)	May 21, 2019 – August 3, 2020

Not all vehicles in the production date ranges listed above may be included in this recall. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com, which is now available. The VIN status will display as “Open – Limited Parts Available” to allow repairs to begin prior to owner notification.

Service, Parts, and Claim Instructions

Please refer to the WRK21/WRK22 Product Campaign Bulletin on STIS for detailed information, which will be available shortly.

Owner Notification

Any affected retail customers will be notified within 60 days, and in conjunction with the phased WRK21 recall notifications which will begin in August.

Retailer Responsibility

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$21,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.