### **TECHNICAL INSTRUCTIONS**

### FOR

### SAFETY (NONCOMPLIANCE) RECALL 22TA03

Vehicle Stability Control System May Not Default to "On"

Certain 2020 – 2022 Model Year Highlander Hybrid Certain 2021 – 2022 Model Year Mirai Certain 2021 – 2022 Model Year Rav4 Prime Certain 2022 Model Year Rav4 Hybrid Certain 2021 – 2022 Sienna Hybrid Certain 2021 – 2022 Venza Hybrid

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this special service campaign are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this special service campaign repair are required to currently have completed <u>all of the following courses:</u>

-T623 Electrical Circuit Diagnosis

It is the dealership's responsibility to select technicians that have completed the above courses to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

## I. OPERATION FLOW CHART



# II. IDENTIFICATION OF AFFECTED VEHICLES

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Campaign, and that it has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were completed by another dealer.

### **III. PREPARATION**

#### A. TOOLS, SUPPLIES & EQUIPMENT

- Standard Hand Tools
- Techstream ADVi / Techstream 2.0 / Techstream Lite
- DCA-8000P Battery Diagnostic Tool
- T-SB-0107-20
- T-SB-0134-16

### **IV. BACKGROUND**

A software error can cause the Vehicle Stability Control system (VSC) not to default to "ON" the next time the car is started under certain circumstances. This can result in noncompliance with a federal safety requirement. Operating the vehicle with VSC deactivated could increase the risk of a crash in certain driving conditions.



Note: The illustration is an example of RAV4 Hybrid.

### V. DETERMINE STATUS OF CURRENT CALIBRATION



Error Send	/ehicle Information		
	Failed to send data	a to the server	
	Would you like to t	ry again	
	Yes	No	
1			D000405000

#### Notice:

Before completing Health Check, "Send Vehicle Information" window may be displayed. If displayed, then click "Yes" to send the vehicle information.

• If "Failed to send data to the server" is displayed, click "No" to close the window and proceed to the next step.

### 2. CHECK CURRENT CALIBRATION

- a. Locate the <u>Update</u> column for the <u>Brake/EPB</u> System in the <u>Stored Data</u> tab for this vehicle.
- b. Determine the status of an available update for the Brake/EPB System; indicated by a YES or NO.

System Select Stor	eu Data			3			
2020 Highlander HV A25A-FXS	Tire Pressure / Threshold Value [psi(gauge)]						
002004	Sensor 1: 35.66 / 27.68 Sensor 2: 35.66						
003964 mile	Sensor 3: 35.91 / 27.68 Sensor 4: 35.66						
	Sensor 5: 56.36 / 27.68				Ca	mpaign S	tatus: YF
5TDGARAH9LS000004	Lingth Charle Desults					DEDMA	
2020 Highlande	Health Check Results					PERMA	NENT: NC
⊟ Health Checl Data 1-20; Data 2-20;	To update Health Check, click the Refresh button or Enhanced Generic System	1	<u>Test</u> Failed	RoB	Calibration	Update	Configure
					8646E0E02100	No	
					00401 0202 100	110	
	Front Recognition Camera	/-			8646G2601200	No	No
	Front Recognition Camera Brake/EPB	1_			8646G2601200 F15264872500	No Yes	No No
	Front Recognition Camera       Brake/EPB       Brake Booster	1_			8646G2601200 F15264872500 F152A4801100	No Yes No	No No No
	Front Recognition Camera Brake/EPB Brake Booster Road Sign Assist	/_			8646G2601200 F15264872500 F152A4801100	No Yes No	No No No No
	Brake/EPB       Brake Booster       Road Sign Assist	/_			8646G2601200 F15264872500 F152A4801100 FDC23.48.10	No Yes No No	No No No
	Brake/EPB       Brake Booster       Road Sign Assist       Telematics	/_			8646G2601200 F15264872500 F152A4801100 FDC23.48.10 FDC23.58.10	No Yes No No No	No No No No
	Front Recognition Camera         Brake/EPB         Brake Booster         Road Sign Assist         Telematics				646G2601200 F15264872500 F152A4801100 FDC23.48.10 FDC23.58.10 132.0.4500	No Yes No No No No	No No No No



### **VI. VEHICLE PREPERATION**

The CID Update Procedure is detailed in <u>T-SB-0134-16</u> and <u>T-SB-0107-20 ECU Flash</u> <u>Reprogramming With Security Signature</u> Please reference these Bulletins for more detailed procedures and information.

### 1. VEHICLE PREPARATION

- a. Confirm the following conditions:
  - Vehicle in the IG position (engine off).
  - Transaxle in Park.
  - Parking brake engaged.
  - Turn off all electrical accessories (i.e. climate control, audio system, etc.)
  - Headlight switch in the DRL OFF position.
  - Windshield wiper switch in the OFF position.

### 2. PRESSURIZE HYDRO-BOOSTER

- a. Depress the brake pedal fully 2 times within 2 seconds.
- b. Release brake pedal
- c. Wait 10 seconds

#### NOTICE:

You may hear the hydro-boost pump run for a few seconds when completing these steps. The procedure will prevent the pump from running during the re-flash procedure.

#### 3. CONNECT THE 12v BATTERY TO A POWER SUPPLY (DCA-8000)

- a. Connect the DCA-8000 or other type of a power supply (not a battery charger) to the 12v battery.
- b. Tap the Reflash icon from the Main Menu screen of the DCA-8000.



### 4. VERIFY TECHSTREAM SETUP

- a. Verify that the Techstream meets the following conditions:
  - The latest version of software is loaded.
  - The Techstream battery is fully charged. If not, connect the Techstream to a 120v source.
  - The DLCIII cable is in good condition.

The Techstream's battery voltage MUST be maintained during the update procedure. If necessary, plug the Techstream into a 120v outlet during this procedure.

\*\*\*If the Techstream's communication with the vehicle fails during the update procedure, the ECU will be damaged.



### 5. DISCONNECT COOLING FAN

a. Disconnect the electrical connector from the cooling fan ECU on the radiator fan shroud.

Critical If the cooling fans run during the Calibration update procedure, the battery voltage will be inconsistent and could cause damage to the control module(s).

# **VII. UPDATE CALIBRATION**

### 1. UPDATE THE CID'S FOR THE BRAKE/EPB SYSTEM

a. Identify the vehicles Original CID for the **<u>Brake/EPB</u>** System on the Stored Data tab.

003964 mile       Sensor 1: 35.66 / 27.68 Sensor 2: 35.66 Sensor 3: 35.91 / 27.68 Sensor 4: 35.66 Sensor 5: 56.36 / 27.68       Campaign Status: YES         STDGARAH9LS000004       Health Check Results       PERMANENT: NO         2020_Highlande File Notes       Health Check does not display live data.       Original CID         Obtat 1.20; Data 1.20; Data 2.20;       Enhanced Generic       System       Image: Test RoB Campaign View Configure File Notes         B       Health Check Generic       System       Image: Test RoB Campaign View Configure File Notes         B       Front Recognition Camera       Brake/FPB       File Notes         B       Brake/FPB       File Notes       System         Front Recognition Camera       Brake/FPB       File Notes       State 200 No         Brake/FPB       File Notes       File Notes       No         Brake/FPB       File Notes       No       No	003964 mile       Sensor 1: 35.66 / 27.68 Sensor 2: 35.66 Sensor 3: 35.91 / 27.68 Sensor 4: 35.66 Sensor 5: 56.36 / 27.68         STDGARAH9LS000004       Health Check Results         2020_Highlande File Notes       Health Check does not display live data.         Changes in vehicle condition will not update automy       To update Health Check, click the Refresh button or         Data 1.20; Data 2.20;       Data 1.20; Data 2.20;         Front Recognition Camera       System         Front Recognition Camera       System         Brake/EPB       State Booster         Road Sign Assist       -         Telematics       -         Itelematics       -         No       -         Telematics       -	2020 Highlander HV A25A-FXS	Tire Pressure / Threshold Value [psi(gauge)]								
System     I     Test Failed     RoB     Ca     ration     Update     Configure       Front Recognition Camera <ul> <li>Brake/EPB</li> <li>Brake Booster</li> <li>Road Sign Assist</li> <li>F152A4801100</li> <li>No</li> <li>No</li></ul>	SystemImage: transpan="2">Image: transpan="2"Front Recognition CameraBrake/EPBBrake/EPBBrake BoosterRoad Sign AssistImage: transpan="2">Image: transpan="2">Image: transpan="2"Image: transpan="2">Image: transpan="2"Image: transpan="2">Image: transpan="2"Brake/EPBBrake/EPBBrake BoosterRoad Sign AssistImage: transpan="2">Image: transpan="2"Image: transpan="2">Image: transpan="2"Brake/EPBBrak	A25A-FXS 003964 mile STDGARAH9LS000004 2020_Highlande File Notes Health Checl Data 1-20; Data 2-20;	Sensor 1: 35.66 / 27.68 Sensor 2: 35.66 Sensor 3: 35.91 / 27.68 Sensor 4: 35.66 Sensor 5: 56.36 / 27.68 Health Check Results - Health Check does not display live data. - Changes in vehicle condition will not update automation To we for the Check Check of the the the Secret head the Check Check Check of the the Secret head the Check Check of the the Secret head the Check Check of the the Secret head the Check Check of the Secret head the Check Check of the Secret head thead the Secret head the Secret head the Secret head		Ori	iain	al CII	Car	npaign S PERMAI	tatus: <mark>YE</mark> NENT: NO	S
Front Recognition Camera         86467 E02100         No           Brake/EPB         0         F15264872500         Yes         No           Brake Booster         0         F152A4801100         No         No           Road Sign Assist         0         -         No	Front Recognition Camera         86467         E02100         No           Brake/EPB         •         86467         E02100         No           Brake/EPB         •         F15264872500         Yes         No           Brake Booster         •         F152A4801100         No         No           Road Sign Assist         •         •         No           Telematics         •         FDC23.58.10         No           132.0.4500         No	Data 1-20; Data 2-20;	Enhanced Generic			gin			)		
Brake/EPB         Image: F15264872500         Yes         No           Brake Booster         F152A4801100         No         No           Road Sign Assist         Image: F152A4801100         No         No	Brake/EPB         C         F15264872500         Yes         No           Brake Booster         F152A4801100         No         No         No           Road Sign Assist         -         No         No           Telematics         FDC23.58.10         No         No           132.0.4500         No         No         No	Data 1-20: Data 2-20:	Enhanced Generic     System	1	<u>Test</u> Failed	RoB	Cal	ration	Update	Configure	^
Brake Booster         F152A4801100         No         No           Road Sign Assist         -         No         No	Brake Booster         F152A4801100         No         No           Road Sign Assist         -         No         No           Telematics         -         No         No           132.0.4500         No         No         No	Data 1-20: Data 2-20:	Foundate Health Check, Click the Refresh button of Enhanced Generic      System      Front Recognition Camera	t I	Test Failed	RoB	Ca 10 8646F	ration E02100 2601200	Update No No	Configure No	^
Road Sign Assist No	Road Sign Assist         -         No           Telematics         FDC23.48.10         No           FDC23.58.10         No         No           132.0.4500         No	Data 1-20: Data 2-20:	To update realth Check, click the Refresh button of Enhanced Generic      System      Front Recognition Camera      Brake/EPB	ţ	Test Failed	RoB	Ca 8646F 8646G2 F15264	ration E02100 2601200 872500	Update No No Yes	Configure No No	^
	Telematics         FDC23.48.10         No           Table         FDC23.58.10         No           132.0.4500         No	Data 1-20: Data 2-20:	To update relatin Check, click the Refresh button of Enhanced Generic      System      Front Recognition Camera      Brake/EPB Brake Booster	t	<u>Test</u> <u>Failed</u>	RoB	Ca 8646F 8646G2 F15264 F152A4	ration E02100 601200 872500 801100	Update No No Yes No	Configure No No No	1
	132.0.4500 No	Data 1-20: Data 2-20:	To update realth Check, click the Refresh button of Enhanced Generic      System      Front Recognition Camera      Brake/EPB      Brake Booster      Road Sign Assist	5	Test Failed	RoB	Ca 8646F 8646G2 F15264 F152A4 FDC23	ration E02100 601200 872500 801100 - 8.48.10	Update No No Yes No	Configure No No No No	
Telematics FDC23.58.10 No No		Data 1-20: Data 2-20:	To update relation Check, click the Refresh button of Enhanced Generic      System      Front Recognition Camera      Brake/EPB      Brake Booster      Road Sign Assist      Telematics	1	Test Failed	RoB	Ca 8646F 8646G2 F15264 F152A4 FDC23 FDC23	ration E02100 601200 872500 801100 - 3.48.10 3.58.10	Update No No Yes No No No	Configure No No No No No No	

- b. Locate the vehicles **Original CID** in the chart below.
- c. Select the corresponding **NEW CID link** to load the update.
- d. Follow the on-screen instructions to complete the Calibration Update procedure.

Wait for 5 minutes with IG OFF	MIRAI ONLY					
Flash Calibration Update Successful CAL 1 has been loaded successfully	After "Flash Calibration Update Successful" is displayed,					
Cick Test' to continue.	turn the IG on and <u>keep with IG OFF for 5 minutes</u> .					
R2204050009						

### The CID Update Procedure is detailed in <u>T-SB-0134-16</u> and <u>T-SB-0107-20 ECU Flash</u> <u>Reprogramming With Security Signature</u> Please reference the chart below to determine which Bulletin to follow for more detailed procedures and information.

Model	Current Calibration	<b>NEW</b> Calibration ID	Applicable T-SB
	F152648A9300	F152648A9400	T 60 0407 20
	F152648A9200	F152648J2000	<u>1-3B-0107-20</u>
RAV4 HV	F15264283100	F15264283200	<u>T-SB-0134-16</u>
	F15264284000	F15264284100	
RAV4 PRIME	F15264228400	E15264228500	<u>T-SB-0107-20</u>
	F15264228300	F15264226500	
	F15264872400	E152648 14000	T SP 0424 46
	F15264872500	F152646J4000	<u>1-3D-0134-10</u>
	F15266204200		
	F15266204300	F15266204500	
	F15266204400		T SP 0407 20
	F15266203200		<u>1-3B-0107-20</u>
	F15266203300	F15266203500	
	F15266203400		
	F15260815000		
SIENNA HV	F15264505000	F15260815100	<u>T-SB-0107-20</u>
	F15264501300		

#### VIII. COMPLETE REPAIR



#### 1. CONNECT COOLING FAN

a. Connect the electrical connector to the cooling fan motor on the radiator fan shroud.

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#### 2. CONFIRMATION OF MIL OFF

a. Activate the hybrid system and confirm that the Malfunction Indicator Lamp (MIL) in the combination meter assembly is not illuminated.

NOTICE:

If MIL is off, it is unnecessary to perform the next step.

- b. It is necessary that 4 Ready OFF/ON cycles be performed to turn off the MIL. Follow the steps below.
  - The interval from Ready OFF to Ready ON should need more than 5 minutes, and from Ready ON to Ready OFF should need more than 10 seconds.
  - After performing the step above, confirm the MIL is off.
- *DO NOT* depress the brake pedal or open/close the driver-side door during the 5 minutes with Ready OFF. Ensure operation is performed after the 5 minutes have passed.
- If the brake pedal is depressed or driver-side door is opened/closed during the 5 minutes with Ready OFF, start the cycle to turn off the MIL from the beginning.





### 3. PERFORM VERIFICATION HEALTH CHECK

- a. Using a Techstream, perform a Health Check.
- b. Clear DTC's that may have set during the re-flash procedure.
- c. Re-run the Health Check to confirm that no DTC's reappear.



THIS VERIFICATION HEALTH CHECK IS NECESSARY to update the results and CID's to the National database.

### 4. CONFIRM CID UPDATE

- a. On the Stored Data tab, confirm the following for the **Brake/EPB** Systems:
  - The Calibration number has the "New CID" number.
  - The "Update" column says "No".

2020 Highlander HV	Tire Pressure / Threshold					1
A25A-FXS	Tire Pressure / Threshold					
003964 mile	Sensor 1: 35.66 / 27. Sensor 3: 35.91 / 27.					
	Sensor 5: 56.36 / 27.6		Ca	mpaign Sta	tus: NO	
5TDGARAH9LS000004	Health Check Results			PERMANE	INT NO	
2020_Highlande File Notes ⊡ Health Checl Data 1-20;	- Health Check does not display - Changes in vehicle conditior - To update Health Check, cli	ECU S	Security Key: -			
Data 2-20;	Enhanced   Generic					MUST be
		t Test Failed F	oB Calibration	Update	configure ^	uispiayeu
	Front Recognition Camera	/	8646F0E02100 8646G2601200	No	No	
	Brake/EPB		F152648J4000	No	No	
	Brake Booster		F152A4801100	No	140	
	Road Sign Assist		ED022.49.40	Ne	NO	Opdate must
	Talamatias		FDC23.46.10	NO	Ne	sav "No"
	relemancs		PDC23.30.10	140	NU	
			132 0 4500	No		

### 5. PRINT CUSTOMER HEALTH CHECK REPORT

a. From the Stored Data tab, select the Customer Health Check Report button (TIS will launch when button is pressed).



- b. Log in to TIS.
- c. Input Vehicle Mileage and Repair Order number.
- d. Check the "Performed" campaign button for the applicable campaigns.
- e. Select the Report button.
- f. Confirm Customer Health Check Report information is correct.
- g. Print Customer Health Check Report from TIS.
- h. Sign and provide to the customer.

### IX. REASSEMBLY

#### 1. REMOVE THE POWER SUPPLY FROM THE BATTERY

# ◄ VERIFY REPAIR QUALITY ►

- Confirm the cooling fans are re-connected.
- Confirm the system Calibration has been updated successfully.
- Confirm there are no DTC's after the Calibration update.

#### A. PARTS DISPOSAL

In accordance with Federal law, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused, **unless requested for parts recovery return.** 



# **Campaign Designation / Phase Decoder**